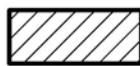


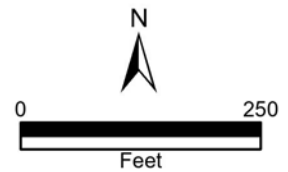
9-A-24-HZ
APPLICATION FOR CERTIFICATE OF APPROPRIATENESS



604 S. Gay St. 37902
 N/A

Original Print Date: 9/5/2024
 Knoxville/Knox County Planning -- Historic Zoning Commission

Petitioner: Patrick McLemore, Historic Tennessee Theatre Foundation



Meeting: 9/19/2024
Applicant: Patrick McLemore, Historic Tennessee Theatre Foundation
Owner: Historic Tennessee Theatre Foundation

Property Information

Location: 604 S. Gay St. **Parcel ID** 95 I F 002
District: Tennessee Theatre Individual H Landmark
Zoning: DK (Downtown Knoxville)
Description: Burwell Building & Tennessee Theater, c.1907
Area of work proposed for two-story, flat roof, stone-clad commercial building on Clinch Avenue.

Description of Work

Level II Major Repair or Replacement

Exterior rehabilitation to north side elevation, focused on box office area on side elevation of Tennessee Theatre. Project includes the removal and replacement of second-story, double-hung windows, first story storefront windows, and left bay door.

On the second story, one-over-one, double-hung windows will be removed and replaced with one-over-one, double-hung, aluminum-clad wood windows. The paired windows will feature a larger trim and central mullion to account for their smaller size compared to existing windows.

On the first story, the windows will be replaced with single-light, fixed, aluminum-clad wood windows of the same size. Removal of the wood half-light door on the left side; installation of fixed aluminum-clad wood window in the same place. Transoms to be retained.

Applicable Design Guidelines

Secretary of the Interior's Standards for Rehabilitating Historic Buildings.

6. Deteriorated historic features shall be repaired rather than replaced. Where the severity of deterioration requires replacement of a distinctive feature, the new feature shall match the old in design, color, texture, and other visual qualities and, where possible, materials. Replacement of missing features shall be substantiated by documentary, physical, or pictorial evidence.

Comments

N/A

Staff Findings

1. The Tennessee Theatre is individually listed on the National Register of Historic Places and as a local historic

landmark. The section to receive work is a secondary elevation on Clinch Avenue, as a two-story, stone-clad, flat-roof massing that serves as the box office window.

2. No information is available on the installation date of the windows; the NRHP nomination describes one-over-one, double-hung sash on the second story. The application proposes reframing and replacing the second-story windows due to deterioration and water infiltration into the stone cladding and the building's interior. Both the first- and second-story windows are simple in design. Replacement of the deteriorated second-story double-hung windows and the first-story storefront windows is appropriate. The project will retain the existing multi-light transom windows.

3. The SOI Standards for Rehabilitation recommend replacement features which match the old in "design, color, texture, and other visual qualities, and where possible, materials." Aluminum-clad wood is commonly approved by the Design Review Board for other historic buildings along Gay Street, recognizing the material's ability to match the original muntin profile and size, while incorporating additional weather protection from the aluminum cladding on the exterior. In the opinion of staff, the proposed aluminum-clad windows are appropriate replacements for this application, especially on a secondary elevation.

4. The replacement windows for the single-light storefront windows on the first story will not further enclose the original fenestrations; the proposed replacements meet the guidelines.

5. Removal of a non-historic, single-light secondary access on the left bay of the first story is appropriate; the proposed single-light window will retain the original stone opening and contribute additional transparency.

6. The replacements proposed for the second story are smaller in size than the existing, and will require the installation of additional trim. The replacement windows are 48" wide (96" total) within a 119" wide opening, requiring 23" of additional enclosure. SOI Standards (and the associated guidelines) discourage replacing original or historic windows with new windows that have different muntin profiles, trim, or overall sizes. Enclosing windows further with internal trim is also not recommended.

Staff Recommendation

Staff recommends approval of Certificate 9-A-24-HZ, subject to the following condition: 1) replacement windows on second story to replicate (or exceed) the size of the existing and not further enclose the fenestrations with trim, with a revised specification to be submitted to staff for approval.



DESIGN REVIEW REQUEST

☐ DOWNTOWN DESIGN (DK)

☒ HISTORIC ZONING (H)

☐ INFILL HOUSING (IH)

Historic Tennessee Theatre Foundation

Applicant

8/21/24

9/19/24

Date Filed

Meeting Date (if applicable)

File Number(s)

CORRESPONDENCE

All correspondence related to this application should be directed to the approved contact listed below.

☒ Owner ☐ Contractor ☐ Engineer ☐ Architect/Landscape Architect

Patrick McLemore

Historic Tennessee Theatre Foundation

Name

Company

604 S Gay St.

Knoxville

TN

37902

Address

City

State

Zip

865-661-9381

pmclemore@tennesseetheatre.com

Phone

Email

CURRENT PROPERTY INFO

Historic Tennessee Theatre Foundation

604 S Gay St.

865-684-1200

Owner Name (if different from applicant)

Owner Address

Owner Phone

604 S Gay St.

095IF002

Property Address

Parcel ID

Central City

DK-H

Neighborhood

Zoning

AUTHORIZATION

Lindsay Crockett

Staff Signature

Lindsay Crockett

Please Print

8.22.2024

Date

Patrick McLemore

8/6/24

Applicant Signature

Please Print

Date

REQUEST

DOWNTOWN DESIGN

Level 1:

- ☐ Signs ☐ Alteration of an existing building/structure

Level 2:

- ☐ Addition to an existing building/structure

Level 3:

- ☐ Construction of new building/structure ☐ Site design, parking, plazas, landscape

See required Downtown Design attachment for more details.

☐ Brief description of work: _____

HISTORIC ZONING

Level 1:

- ☐ Signs ☐ Routine repair of siding, windows, roof, or other features, in-kind; Installation of gutters, storm windows/doors

Level 2:

- ☒ Major repair, removal, or replacement of architectural elements or materials ☐ Additions and accessory structures

Level 3:

- ☐ Construction of a new primary building

Level 4:

- ☐ Relocation of a contributing structure ☐ Demolition of a contributing structure

See required Historic Zoning attachment for more details.

☒ Brief description of work: Replace existing windows with new windows. No change to the finished look of the windows. Arhetectrual windows will not be replaced. Instead, an interior window will be installed to help with atmospheric control.

INFILL HOUSING

Level 1:

- ☐ Driveways, parking pads, access point, garages or similar facilities ☐ Subdivisions

Level 2:

- ☐ Additions visible from the primary street ☐ Changes to porches visible from the primary street

Level 3:

- ☐ New primary structure
☐ Site built ☐ Modular ☐ Multi-Sectional

See required Infill Housing attachment for more details.

☐ Brief description of work: _____

STAFF USE ONLY

ATTACHMENTS

- ☐ Downtown Design Checklist
☐ Historic Zoning Design Checklist
☐ Infill Housing Design Checklist

ADDITIONAL REQUIREMENTS

- ☐ Property Owners / Option Holders

Level 1: \$50 • Level 2: \$100 • Level 3: \$250 • Level 4: \$500

FEE 1:	TOTAL: 100.00
100.00	
FEE 2:	
FEE 3:	



Lindsay Crockett <lindsay.crockett@knoxplanning.org>

Clinch Ave. Box Office Windows

Patrick McLemore <pmclemore@tennesseetheatre.com>
To: Lindsay Crockett <lindsay.crockett@knoxplanning.org>

Wed, Aug 21, 2024 at 11:07 AM

Good Morning Lindsay,

Attached is an updated a Design Review Request to reflect the Level 2 request. The attached picture shows each window labeled with a reference to the "McCarty Holsaple" document for each individual window.

- Type A/B are to be reframed to the existing stone for water infiltration
- Type B window units will be smaller than existing windows and the difference will be made up with the center mull and the exterior trim.
- Type C/D/E windows will have no change to the existing size of each opening.
- Type E will be a full window instead of a door facade.
- Type 40 - 55 (the transom windows) will not be disturbed on the exterior of the building. They will receive a new clear glass dual panel insulated window wood clad on the interior to improve air infiltration.
- All will be finished with black mullions.

The additional two documents are product descriptions for the proposed windows. I believe these are all of the items on the Historic Zoning Checklist. Let me know if you need more information to get this onto the next meeting for approval.

Thanks,



Patrick McLemore

Sr. Director of Facilities

Tennessee Theatre

p: 865-684-1200 ext 196

a: [604 South Gay Street, Knoxville, TN 37902](#)

w: www.tennesseetheatre.com e: pmclemore@tennesseetheatre.com

From: Lindsay Crockett <lindsay.crockett@knoxplanning.org>

Sent: Wednesday, August 7, 2024 12:16 PM

[Quoted text hidden]

[Quoted text hidden]

5 attachments



224 Clinch Storefront Window Replacement Key.jpeg
4010K



Brick Opening 119"x84"
Install will include the reframing of opening to the
Existing stone. Difference of overall opening made up with center
Center mull for Twin type B windows





Contract - Detailed

Sales Rep Name: Duckett, John
Sales Rep Phone: 404-486-3574
Sales Rep Fax: 678-638-1494
Sales Rep E-Mail: jduckett@pellasoutheast.com

Customer Information	Project/Delivery Address	Order Information
McCarty Holsaple McCarty Architects 550 W. Main Street Suite 300 Suite 300 KNOXVILLE, TN 37902 Primary Phone: (865) 55442000 Mobile Phone: Fax Number: E-Mail: Contact Name: Great Plains #: 3707372 Customer Number: 1003635824 Customer Account: 1000792993	TNT Building 550 W. Main Street Lot # KNOXVILLE, TN 37902 County: Owner Name: Owner Phone:	Quote Name: TNT Building Order Number: 337 Quote Number: 18080575 Order Type: Non-Installed Sales Wall Depth: Payment Terms: Deposit/C.O.D. Tax Code: TN - KNOX Cust Delivery Date: None Quoted Date: 4/19/2024 Contracted Date: Booked Date: Customer PO #:

Line #	Location:	Attributes			
10	TYPE A	<div><div><div><div><div></div><div></div></div><div><div></div><div></div></div></div><div><div></div><div></div></div><div><div></div><div></div></div></div><div><div></div><div></div></div><div><div></div><div></div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> 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Rough Opening: 1085.850 X 2152.65


For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at www.pella.com

Line #	Location:	Attributes			
15	TYPE B	Lifestyle, Double Hung, 1219.2 X 2133.6, Without HGP, Black	Item Price	Qty	Ext'd Price
			\$926.53	4	\$3,706.12
	<div><div><div><div><div></div><div></div></div><div><div></div><div></div></div></div><div><div></div><div></div></div><div><div></div><div></div></div></div><div><div></div><div></div></div><div><div></div><div></div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> <div><div></div><div></div></div> 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Rough Opening: 1238.250 X 2152.65

Line #	Location:	Attributes			
20	TYPE C	Lifestyle, Direct Set, Fixed Frame, 1625.6 X 1981.2, Without HGP, Black	Item Price	Qty	Ext'd Price
			\$1,837.81	1	\$1,837.81
	<div><div><div><div><div></div><div></div><div></div><div></div></div><div><div></div><div></div><div></div><div></div></div></div><div><div></div><div></div><div></div><div></div></div><div><div></div><div></div><div></div><div></div></div><div><div></div><div></div><div></div><div></div></div></div><div>78"</div><div>64"</div></div> <div>PK # 2171</div>	<div>1: 6478 Fixed Frame Direct Set</div> <div>Frame Size: 64 X 78</div> <div>Unit Type: No Program</div> <div>General Information: No Package, Without Hinged Glass Panel, Interior Glazed, Standard, Clad, Pine, 5", 3 11/16"</div> <div>Exterior Color / Finish: Standard Enduraclad, Black</div> <div>Interior Color / Finish: Primed Interior</div> <div>Glass: Insulated Dual Tempered Low-E Advanced Low-E Insulating Glass Argon Non High Altitude</div> <div>Performance Information: U-Factor 0.28, SHGC 0.31, VLT 0.59, CPD PEL-N-18-04248-00001, Performance Class AW, PG 60, Calculated Positive DP Rating 60, Calculated Negative DP Rating 60, STC 31, OITC 26</div> <div>Grille: No Grille,</div> <div>Wrapping Information: 8" Installation Clips, Branch Supplied, No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 284".</div>			
	Viewed From Exterior				

Rough Opening: 1644.650 X 2000.25

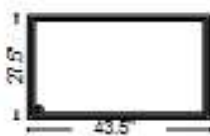
Line #	Location:	Attributes			
25	TYPE D	Lifestyle, Direct Set, Lifestyle, Direct Set, 3035.30 X 1981.2, Without HGP, Black	Item Price	Qty	Ext'd Price
			\$2,412.50	1	\$2,412.50
		PK # 2171			
Viewed From Exterior		<p>1: 59.7578 Fixed Frame Direct Set Frame Size: 59 3/4 X 78 Unit Type: No Program General Information: No Package, Without Hinged Glass Panel, Interior Glazed, Standard, Clad, Pine, 5", 3 11/16" Exterior Color / Finish: Standard Enduraclad, Black Interior Color / Finish: Primed Interior Glass: Insulated Dual Tempered Low-E Advanced Low-E Insulating Glass Argon Non High Altitude Performance Information: U-Factor 0.27, SHGC 0.32, VLT 0.60, CPD PEL-N-18-04240-00001, Performance Class AW, PG 60, Calculated Positive DP Rating 60, Calculated Negative DP Rating 60, STC 28, OITC 24 Grille: No Grille,</p> <p>2: 59.7578 Fixed Frame Direct Set Frame Size: 59 3/4 X 78 Unit Type: No Program General Information: No Package, Without Hinged Glass Panel, Interior Glazed, Standard, Clad, Pine, 5", 3 11/16" Exterior Color / Finish: Standard Enduraclad, Black Interior Color / Finish: Primed Interior Glass: Insulated Dual Tempered Low-E Advanced Low-E Insulating Glass Argon Non High Altitude Performance Information: U-Factor 0.27, SHGC 0.32, VLT 0.60, CPD PEL-N-18-04240-00001, Performance Class AW, PG 60, Calculated Positive DP Rating 60, Calculated Negative DP Rating 60, STC 28, OITC 24 Grille: No Grille,</p> <p>Vertical Mull 1: FactoryMull, Standard Joining Mullion, Mull Design Pressure- 20, Overall Thru Direction- Vertical Wrapping Information: 8" Installation Clips, Branch Supplied, No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 395".</p>			

Rough Opening: 3054.350 X 2000.25

Line #	Location:	Attributes			
30	TYPE E	Lifestyle, Direct Set, Fixed Frame, 1117.6 X 2616.2, Without HGP, Black	Item Price	Qty	Ext'd Price
			\$1,771.77	1	\$1,771.77
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Rough Opening: 1136.650 X 2635.25

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Line #	Location:	Attributes			
40	None Assigned	Lifestyle, Direct Set, Fixed Frame, 1104.90 X 698.50, Without HGP, Black	Item Price	Qty	Ext'd Price
			\$632.40	1	\$632.40
		PK # 2171			
	Viewed From Exterior	1: 43.527.5 Fixed Frame Direct Set Frame Size: 43 1/2 X 27 1/2 Unit Type: No Program General Information: No Package, Without Hinged Glass Panel, Interior Glazed, Standard, Clad, Pine, 5", 3 11/16" Exterior Color / Finish: Standard Enduraclad, Black Interior Color / Finish: Primed Interior Glass: Insulated Dual Tempered Low-E Advanced Low-E Insulating Glass Argon Non High Altitude Performance Information: U-Factor 0.28, SHGC 0.32, VLT 0.62, CPD PEL-N-18-04208-00001, Performance Class AW, PG 90, Calculated Positive DP Rating 90, Calculated Negative DP Rating 90, STC 27, OITC 22 Grille: No Grille, Wrapping Information: 8" Installation Clips, Branch Supplied, No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 142".			

Rough Opening: 1123.950 X 717.550

Line #	Location:	Attributes		
45	None Assigned	Lifestyle, Direct Set, Fixed Frame, 1130.30 X 698.50, Without HGP, Black	Item Price	Qty
			\$639.03	1
				Ext'd Price
				\$639.03



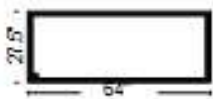
PK #
2171

Viewed From Exterior

1: 44.527.5 Fixed Frame Direct Set
Frame Size: 44 1/2 X 27 1/2
Unit Type: No Program
General Information: No Package, Without Hinged Glass Panel, Interior Glazed, Standard, Clad, Pine, 5", 3 11/16"
Exterior Color / Finish: Standard Enduraclad, Black
Interior Color / Finish: Primed Interior
Glass: Insulated Dual Tempered Low-E Advanced Low-E Insulating Glass Argon Non High Altitude
Performance Information: U-Factor 0.28, SHGC 0.32, VLT 0.62, CPD PEL-N-18-04208-00001, Performance Class AW, PG 90, Calculated Positive DP Rating 90, Calculated Negative DP Rating 90, STC 27, OITC 22
Grille: No Grille,
Wrapping Information: 8" Installation Clips, Branch Supplied, No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 144".

Rough Opening: 1149.350 X 717.550

Line #	Location:	Attributes		
50	None Assigned	Lifestyle, Direct Set, Fixed Frame, 1625.6 X 698.50, Without HGP, Black	Item Price	Qty
			\$765.01	1
				Ext'd Price
				\$765.01



PK #
2171

Viewed From Exterior

1: 6427.5 Fixed Frame Direct Set
Frame Size: 64 X 27 1/2
Unit Type: No Program
General Information: No Package, Without Hinged Glass Panel, Interior Glazed, Standard, Clad, Pine, 5", 3 11/16"
Exterior Color / Finish: Standard Enduraclad, Black
Interior Color / Finish: Primed Interior
Glass: Insulated Dual Tempered Low-E Advanced Low-E Insulating Glass Argon Non High Altitude
Performance Information: U-Factor 0.28, SHGC 0.32, VLT 0.62, CPD PEL-N-18-04208-00001, Performance Class AW, PG 60, Calculated Positive DP Rating 60, Calculated Negative DP Rating 60, STC 27, OITC 22
Grille: No Grille,
Wrapping Information: 8" Installation Clips, Branch Supplied, No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 183".

Rough Opening: 1644.650 X 717.550

Line #	Location:	Attributes		
55	None Assigned	Lifestyle, Direct Set, Fixed Frame, 1517.650 X 698.50, Without HGP, Black	Item Price	Qty
			\$738.49	2
				Ext'd Price
				\$1,476.98



PK #
2171

Viewed From Exterior

1: 59.7527.5 Fixed Frame Direct Set

Frame Size: 59 3/4 X 27 1/2

Unit Type: No Program

General Information: No Package, Without Hinged Glass Panel, Interior Glazed, Standard, Clad, Pine, 5", 3 11/16"

Exterior Color / Finish: Standard Enduraclad, Black

Interior Color / Finish: Primed Interior

Glass: Insulated Dual Tempered Low-E Advanced Low-E Insulating Glass Argon Non High Altitude

Performance Information: U-Factor 0.28, SHGC 0.32, VLT 0.62, CPD PEL-N-18-04208-00001, Performance Class AW, PG 90, Calculated Positive DP Rating 90, Calculated Negative DP Rating 90, STC 27, OITC 22

Grille: No Grille,

Wrapping Information: 8" Installation Clips, Branch Supplied, No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 175".

Rough Opening: 1536.70 X 717.550

Thank You For Purchasing Pella® Products

PELLA WARRANTY:

Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details, taking special note of the two important notice sections regarding installation of Pella products and proper management of moisture within the wall system. Neither Pella Corporation nor the Seller will be bound by any other warranty unless specifically set out in this contract. However, Pella Corporation will not be liable for branch warranties which create obligations in addition to or obligations which are inconsistent with Pella written warranties.

Clear opening (egress) information does not take into consideration the addition of a Rolscreen [or any other accessory] to the product. You should consult your local building code to ensure your Pella products meet local egress requirements.

Per the manufacturer's limited warranty, unfinished mahogany exterior windows and doors must be finished upon receipt prior to installing and refinished annually, thereafter. Variations in wood grain, color, texture or natural characteristics are not covered under the limited warranty.

INSYNCTIVE PRODUCTS: In addition, Pella Insynctive Products are covered by the Pella Insynctive Products Software License Agreement and Pella Insynctive Products Privacy Policy in effect at the time of sale, which can be found at [Insynctive.pella.com](https://www.pella.com/insynctive). By installing or using Your Insynctive Products you are acknowledging the Insynctive Software Agreement and Privacy Policy are part of the terms of sale.

Notice of Collection of Personal Information: We may collect your personal information when you interact with us. Under the California Consumer Privacy Act (CCPA), California residents have specific rights to request this information, request to delete this information, and opt out of the sharing or sale of this information to third parties. To learn more about our collection practices and your rights under the CCPA please visit our link <https://www.pella.com/california-rights-policy/> at [pella.com](https://www.pella.com).

ARBITRATION AND CLASS ACTION WAIVER ("ARBITRATION AGREEMENT")

YOU and Pella and its subsidiaries and the Pella Branded Distributor AGREE TO ARBITRATE DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS (INCLUDES PELLA GOODS AND PELLA SERVICES) AND WAIVE THE RIGHT TO HAVE A COURT OR JURY DECIDE DISPUTES. YOU WAIVE ALL RIGHTS TO PROCEED AS A MEMBER OR REPRESENTATIVE OF A CLASS ACTION, INCLUDING CLASS ARBITRATION, REGARDING DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS. You may opt out of this Arbitration Agreement by providing notice to Pella no later than ninety (90) calendar days from the date You purchased or otherwise took ownership of Your Pella Goods. To opt out, You must send notice by e-mail to pellawebsupport@pella.com, with the subject line: "Arbitration Opt Out" or by calling (877) 473-5527. Opting out of the Arbitration Agreement will not affect the coverage provided by any applicable limited warranty pertaining to Your Pella Products. For complete information, including the full terms and conditions of this Arbitration Agreement, which are incorporated herein by reference, please visit www.pella.com/arbitration or e-mail to pellawebsupport@pella.com, with the subject line: "Arbitration Details" or call (877) 473-5527. D'ARBITRAGE ET RENONCIATION AU RECOURS COLLECTIF ("convention d'arbitrage") EN FRANÇAIS SEE [PELLA.COM/ARBITRATION](https://www.pella.com/arbitration). DE ARBITRAJE Y RENUNCIA COLECTIVA ("acuerdo de arbitraje") EN ESPAÑOL VER [PELLA.COM/ARBITRATION](https://www.pella.com/arbitration).

Seller shall not be held liable for failure or delay in the performance of its obligations under this Agreement, if such performance is hindered or delayed by the occurrence of an act or event beyond the Seller's reasonable control (force majeure event), including but not limited to earthquakes, unusually severe weather and other Acts of God, fire, strikes and labor unrest, epidemics, riots, war, civil unrest, and government interventions. Seller shall give timely notice of a force majeure event and take such reasonable action to mitigate the impacts of such an event.

Product Performance Information:

U-Factor, Solar Heat Gain Coefficient (SHGC), and Visible Light Transmittance (VLT) are certified by the National Fenestration Rating Council (NFRC).

Manufacturer stipulates that these ratings conform to applicable NFRC procedures for determining whole product performance. NFRC ratings are determined for a fixed set of environmental conditions and a specific product size. NFRC does not recommend any products and does not warrant the suitability of any product for any specific use.

Design Pressure (DP), Performance Class, and Performance Grade (PG) are certified by a third party organization, in many cases the Window and Door Manufacturers Association (WDMA). The certification requires the performance of at least one product of the product line to be tested in accordance with the applicable performance standards and verified by an independent party. The certification indicates that the product(s) of the product line passed the applicable tests. The certification does not apply to mulled and/or product combinations unless noted. Actual product results will vary and change over the products life.

For more performance information along with information on Florida Product Approval System (FPAS) Number and Texas Dept. of Insurance (TDI) number go to www.pella.com/performance.

Including during the construction period, casement windows should never be left open and unlocked for prolong periods or during high wind conditions to avoid sash detachment/damage.

Actual sizes tested for documented STC and OITC ratings may vary from the ASTM E 1425 sizes to better represent Pella product offering.

STC and OITC ratings shown may be conservatively based on products tested with thinner panes of glass.

STC and OITC ratings may be from test results from an equivalent product.

SERVICE: To receive service for your products, please visit www.pellasoutheast.com and fill out a Service Request form.

Sales tax is calculated at the time of delivery & subject to change dependent upon state/county changes.

PRICES ARE VALID FOR 30 BUSINESS DAYS

TERMS & CONDITIONS:

These Terms & Conditions of Sale apply to and are part of the Contract. The terms "Customer" and "PWDT" throughout this Agreement shall refer to the Customer signing the Contract and to Pella Window and Door Company of Tennessee, Inc.

Article 1 - SELLER: The seller identified in this agreement is Pella Window and Door Company of Tennessee, Inc. DBA Pella Southeast, 2605 N. Berkeley Lake Road, Suite 400, Duluth GA, 30096 - (770) 962-0555.

Article 2 - ENTIRE AGREEMENT: This detailed contract, the detailed quote proposal attached hereto, and any attachments to the detailed quote proposal, and any change orders represents the entire agreement between parties. The parties agree there are no written or oral representations, promises, agreements, understanding or conditions (precedent or subsequent) which are not expressed herein. Written change orders will be considered a part of the agreement.

Article 3 – CUSTOM PRODUCTS: Because these windows are custom made for your project, the customer, cancellations and/or changes are not possible after this quote is signed by you. This agreement becomes a binding contract only upon review and acceptance by an authorized PWDT representative. The customer represents that they have reviewed the local building ordinances and that the material ordered complies with those ordinances. The customer also represents that they alone are liable for any discrepancies, errors, or omissions whether the product is for their own use or acting on behalf of an end user. The terms and conditions of this contract will be governed by the laws of the state of Tennessee.

Article 4 -DEFAULTS: If the Customer fails to pay pursuant to the terms of this Contract, the Customer agrees to pay all reasonable attorney's fees, expert witness fees, transcript costs, and other costs incurred by Pella to collect the debt. Customer also agrees that any dispute will be subject to binding arbitration with the state of Tennessee based on the location of the installation. Customer also agrees to pay late charges of 1.5% per month on any past due balances.

Article 5 – SHIPMENTS: All promises of shipments are estimated as closely as possible and our best efforts will be used in every case to ship within the time promised, but there is no guarantee to do so. Seller shall not be liable for any direct, indirect, or consequential damage or loss caused by delay in shipment. The customer also represents that they alone are liable for any discrepancies, errors, or omissions whether the product is for their own use or on behalf of an end user. The terms and conditions of this contract will be governed by the laws of the state of Tennessee.

Article 6 – PAYMENTS: Open account payments are due 30 days from invoice date. A 1.5% monthly service charge will be added to all past due accounts. If any account is placed with a third party for collection, I/we agree to pay all costs including attorney fees in the amount of not less than 25%.

Article 7 - Delivery and Confirmation: Customer provides delivery assistance to garage or other FIRST floor or ground level (NO Stairs, NO Ramps or Walkboards) covered storage area. To maintain accurate product delivery and shipping efficiencies, a delivery cancellation and/or reschedule within 72 business hours or less of scheduled delivery is subject to a surcharge of **\$300**.

Article 8 - Delivery without the necessity of signature of customer at the job site: The Customer has duty to inspect the products and document any damage and/or missing product and report back to PWDT within 48 hours of delivery to conform to the contract.

Article 9 -Storage and Inventory: All materials will be ordered based on the need dates from the customer. Materials not delivered within 14 business days of the need date is subject to \$250 weekly inventory fee.

Article – 10 Authorization is given herewith for purchases and deliveries to be made without signature by officer, partner, principal, or owner. The terms and conditions of this agreement will be governed by the laws of the State of Tennessee.

Article – 11 Cedit Card Payments: IF PURCHASES ARE TO BE MADE USING A CREDIT CARD, A 4% TRANSACTION FEE WILL BE ADDED TO EACH CREDIT CARD PURCHASE!

COVID-19: The customer acknowledges that the receipt of any services or products provided by any employees, sub-contractors, or affiliates of PWDT carries with it certain inherent risks related to the spread and contraction of an infectious illness or disease, including Covid-19, that cannot be eliminated, regardless of the care taken to avoid injuries. By signing this contract, you agree to allow our team to complete the project in a timely manner and make payment per the terms stated in our contract

PWDT is independently owned and operated member of the Pella Direct Sales Network

AUTHORIZATION TO USE PHOTOGRAPHS AND/OR PROJECT DETAILS

I / We hereby authorize Pella Window and Door of TN, Inc (PWDT). and affiliates to use, reproduce, and/or publish photographs and/or video that may pertain to me and my project, including materials described below, without compensation. I / We understand that this material may be used in various communications (e.g., Website, e-newsletters, promotional materials, etc).

Consequently, PWDT may publish materials, photographs, and/or refer to the project in a manner that the PWDT or project sponsor deems appropriate.

Opt-in: ☐ Yes ☐ No

Initial: _____

IF INSTALLED SALES: Please see attached Terms and Conditions.

Please verify the age of the home: _____

Customer Signature: _____

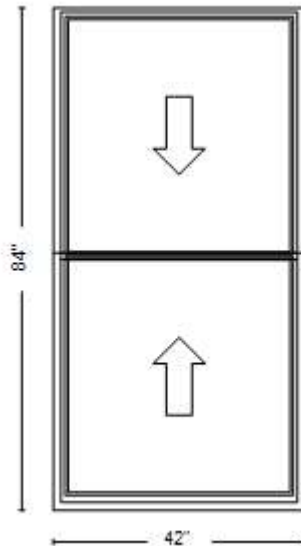
IF PRE 1978, the dwelling will need to be tested for Lead Paint in accordance with the EPA's Lead RPR Rule.

☐ **Project Checklist has been reviewed**_____
Customer Name (Please print)_____
Pella Sales Rep Name (Please print)_____
Customer Signature_____
Pella Sales Rep Signature_____
Date_____
Date_____
Credit Card Approval Signature**Order Totals**

Taxable Subtotal	\$14,350.81
Sales Tax @ 9.25%	\$1,327.45
Non-taxable Subtotal	\$0.00
Total	\$15,678.26
Deposit Received	\$0.00
Amount Due	\$15,678.26

Customer Approval Form:

Signature: _____ Date: _____



Viewed from the Exterior

Quote Number: 18080575

Line Number: 10

Quote Qty: 1

Scaling: 1/2" = 1'

Description: Lifestyle, Double Hung, 42 X 84, Without HGP, Black

Rough Opening: 42.75" X 84.75"

Performance Information: U-Factor 0.30, SHGC 0.30, VLT 0.57, CPD PEL-N-35-00514-00001, Performance Class LC, PG 25, Calculated Positive DP Rating 25, Calculated Negative DP Rating 25, STC 27, OITC 23, Clear Opening Width 38.812, Clear Opening Height 38.75, Clear Opening Area 10.4442, Egress Meets Typical 5.7 sqft (E) (United States Only)

These drawings are based on our interpretation of the information provided to us. They are submitted for final approval of the individual** responsible for the project and are not intended to create any warranty or other liability. The user** is responsible for compliance with applicable building codes or other regulations and determining the suitability of the suggestions for the particular application, including the final design of reinforcement, flashing, and sealant systems for all window and door installations.

** building owner, architect, contractor, installer and/or consumer



Quote Name: TNT Building

Project Name: TNT Building

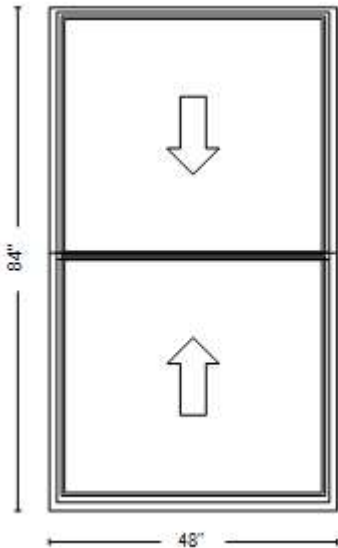
Jobsite Location: KNOXVILLE, TN

Room Location: TYPE A

Sales Branch Location: 33700 Pella W & D of TN, Inc.

Customer Approval Form:

Signature: _____ Date: _____



Viewed from the Exterior

Quote Number: 18080575

Line Number: 15

Quote Qty: 4

Scaling: 1/2" = 1'

Description: Lifestyle, Double Hung, 48 X 84, Without HGP, Black

Rough Opening: 48.75" X 84.75"

Performance Information: U-Factor 0.30, SHGC 0.30, VLT 0.56, CPD PEL-N-35-00517-00001, Performance Class LC, PG 25, Calculated Positive DP Rating 25, Calculated Negative DP Rating 25, STC 27, OITC 23, Clear Opening Width 44.812, Clear Opening Height 38.75, Clear Opening Area 12.05878, Egress Meets Typical 5.7 sqft (E) (United States Only)

These drawings are based on our interpretation of the information provided to us. They are submitted for final approval of the individual** responsible for the project and are not intended to create any warranty or other liability. The user** is responsible for compliance with applicable building codes or other regulations and determining the suitability of the suggestions for the particular application, including the final design of reinforcement, flashing, and sealant systems for all window and door installations.
** building owner, architect, contractor, installer and/or consumer



Quote Name: TNT Building

Project Name: TNT Building

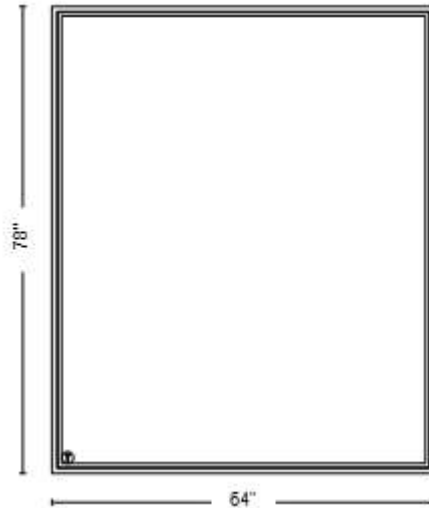
Jobsite Location: KNOXVILLE, TN

Room Location: TYPE B

Sales Branch Location: 33700 Pella W & D of TN, Inc.

Customer Approval Form:

Signature: _____ Date: _____



Viewed from the Exterior

Quote Number: 18080575

Line Number: 20

Quote Qty: 1

Scaling: 1/2" = 1'

Description: Lifestyle, Direct Set, Fixed Frame, 64 X 78, Without HGP, Black

Rough Opening: 64.75" X 78.75"

Performance Information: U-Factor 0.28, SHGC 0.31, VLT 0.59, CPD PEL-N-18-04248-00001, Performance Class AW, PG 60, Calculated Positive DP Rating 60, Calculated Negative DP Rating 60, STC 31, OITC 26

These drawings are based on our interpretation of the information provided to us. They are submitted for final approval of the individual** responsible for the project and are not intended to create any warranty or other liability. The user** is responsible for compliance with applicable building codes or other regulations and determining the suitability of the suggestions for the particular application, including the final design of reinforcement, flashing, and sealant systems for all window and door installations.

** building owner, architect, contractor, installer and/or consumer



Quote Name: TNT Building

Project Name: TNT Building

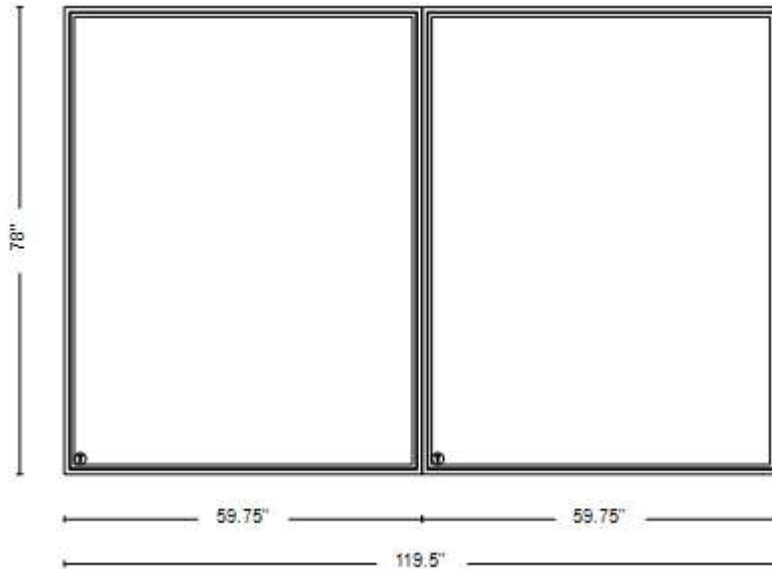
Jobsite Location: KNOXVILLE, TN

Room Location: TYPE C

Sales Branch Location: 33700 Pella W & D of TN, Inc.

Customer Approval Form:

Signature: _____ Date: _____



Viewed from the Exterior

Quote Number: 18080575

Line Number: 25

Quote Qty: 1

Scaling: 1/2" = 1'

Description: Lifestyle, Direct Set, Lifestyle, Direct Set, 119.5 X 78, Without HGP, Black

Rough Opening: 120.25" X 78.75"

Performance Information: U-Factor 0.27, SHGC 0.32, VLT 0.60, CPD PEL-N-18-04240-00001, Performance Class AW, PG 60, Calculated Positive DP Rating 60, Calculated Negative DP Rating 60, STC 28, OITC 24

Performance Information: U-Factor 0.27, SHGC 0.32, VLT 0.60, CPD PEL-N-18-04240-00001, Performance Class AW, PG 60, Calculated Positive DP Rating 60, Calculated Negative DP Rating 60, STC 28, OITC 24

These drawings are based on our interpretation of the information provided to us. They are submitted for final approval of the individual** responsible for the project and are not intended to create any warranty or other liability. The user** is responsible for compliance with applicable building codes or other regulations and determining the suitability of the suggestions for the particular application, including the final design of reinforcement, flashing, and sealant systems for all window and door installations.

** building owner, architect, contractor, installer and/or consumer



Quote Name: TNT Building

Project Name: TNT Building

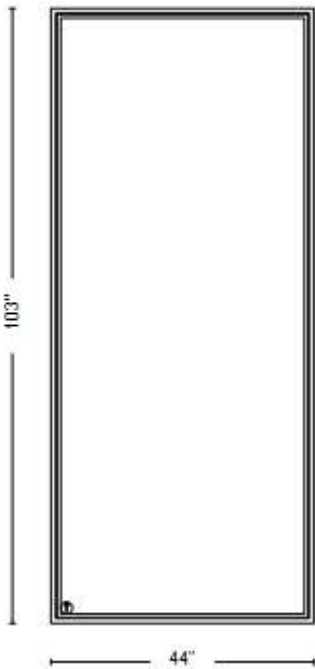
Jobsite Location: KNOXVILLE, TN

Room Location: TYPE D

Sales Branch Location: 33700 Pella W & D of TN, Inc.

Customer Approval Form:

Signature: _____ Date: _____



Viewed from the Exterior

Quote Number: 18080575
Line Number: 30
Quote Qty: 1
Scaling: 1/2" = 1'
Description: Lifestyle, Direct Set, Fixed Frame, 44 X 103, Without HGP, Black
Rough Opening: 44.75" X 103.75"
Performance Information: U-Factor 0.27, SHGC 0.32, VLT 0.60, CPD PEL-N-18-04240-00001, Performance Class AW, PG 60, Calculated Positive DP Rating 60, Calculated Negative DP Rating 60, STC 28, OITC 24

These drawings are based on our interpretation of the information provided to us. They are submitted for final approval of the individual** responsible for the project and are not intended to create any warranty or other liability. The user** is responsible for compliance with applicable building codes or other regulations and determining the suitability of the suggestions for the particular application, including the final design of reinforcement, flashing, and sealant systems for all window and door installations.
** building owner, architect, contractor, installer and/or consumer



Quote Name: TNT Building	Project Name: TNT Building
Jobsite Location: KNOXVILLE, TN	
Room Location: TYPE E	
Sales Branch Location: 33700 Pella W & D of TN, Inc.	

Customer Approval Form:

Signature: _____ Date: _____



Viewed from the Exterior

Quote Number: 18080575
Line Number: 35
Description: 2 1/2" Frame Expander, Length: 144, Black
Rough Opening:

Quote Qty: 5
Scaling: 1/2" = 1'

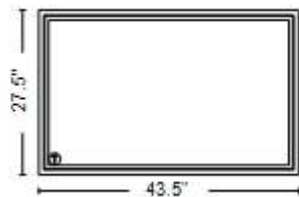
These drawings are based on our interpretation of the information provided to us. They are submitted for final approval of the individual** responsible for the project and are not intended to create any warranty or other liability. The user** is responsible for compliance with applicable building codes or other regulations and determining the suitability of the suggestions for the particular application, including the final design of reinforcement, flashing, and sealant systems for all window and door installations.
** building owner, architect, contractor, installer and/or consumer



Quote Name: TNT Building	Project Name: TNT Building
Jobsite Location: KNOXVILLE, TN	
Room Location: None Assigned	
Sales Branch Location: 33700 Pella W & D of TN, Inc.	

Customer Approval Form:

Signature: _____ Date: _____



Viewed from the Exterior

Quote Number: 18080575

Line Number: 40

Quote Qty: 1

Scaling: $1/2'' = 1'$

Description: Lifestyle, Direct Set, Fixed Frame, 43.5 X 27.5, Without HGP, Black

Rough Opening: 44.25" X 28.25"

Performance Information: U-Factor 0.28, SHGC 0.32, VLT 0.62, CPD PEL-N-18-04208-00001, Performance Class AW, PG 90, Calculated Positive DP Rating 90, Calculated Negative DP Rating 90, STC 27, OITC 22

These drawings are based on our interpretation of the information provided to us. They are submitted for final approval of the individual** responsible for the project and are not intended to create any warranty or other liability. The user** is responsible for compliance with applicable building codes or other regulations and determining the suitability of the suggestions for the particular application, including the final design of reinforcement, flashing, and sealant systems for all window and door installations.

**** building owner, architect, contractor, installer and/or consumer**



Quote Name: TNT Building

Project Name: TNT Building

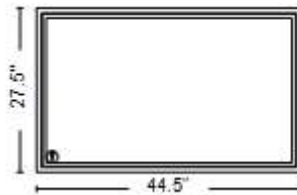
Jobsite Location: KNOXVILLE, TN

Room Location: None Assigned

Sales Branch Location: 33700 Pella W & D of TN, Inc.

Customer Approval Form:

Signature: _____ Date: _____



Viewed from the Exterior

Quote Number: 18080575

Line Number: 45

Quote Qty: 1

Scaling: $1/2'' = 1'$

Description: Lifestyle, Direct Set, Fixed Frame, 44.5 X 27.5, Without HGP, Black

Rough Opening: 45.25" X 28.25"

Performance Information: U-Factor 0.28, SHGC 0.32, VLT 0.62, CPD PEL-N-18-04208-00001, Performance Class AW, PG 90, Calculated Positive DP Rating 90, Calculated Negative DP Rating 90, STC 27, OITC 22

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**** building owner, architect, contractor, installer and/or consumer**



Quote Name: TNT Building

Project Name: TNT Building

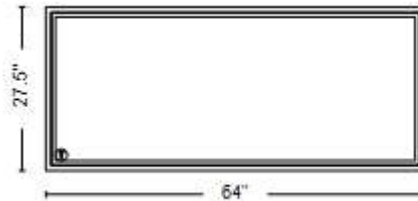
Jobsite Location: KNOXVILLE, TN

Room Location: None Assigned

Sales Branch Location: 33700 Pella W & D of TN, Inc.

Customer Approval Form:

Signature: _____ Date: _____



Viewed from the Exterior

Quote Number: 18080575

Line Number: 50

Quote Qty: 1

Scaling: 1/2" = 1'

Description: Lifestyle, Direct Set, Fixed Frame, 64 X 27.5, Without HGP, Black

Rough Opening: 64.75" X 28.25"

Performance Information: U-Factor 0.28, SHGC 0.32, VLT 0.62, CPD PEL-N-18-04208-00001, Performance Class AW, PG 60, Calculated Positive DP Rating 60, Calculated Negative DP Rating 60, STC 27, OITC 22

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** building owner, architect, contractor, installer and/or consumer



Quote Name: TNT Building

Project Name: TNT Building

Jobsite Location: KNOXVILLE, TN

Room Location: None Assigned

Sales Branch Location: 33700 Pella W & D of TN, Inc.

Customer Approval Form:

Signature: _____ Date: _____



Viewed from the Exterior

Quote Number: 18080575

Line Number: 55

Quote Qty: 2

Scaling: 1/2" = 1'

Description: Lifestyle, Direct Set, Fixed Frame, 59.75 X 27.5, Without HGP, Black

Rough Opening: 60.5" X 28.25"

Performance Information: U-Factor 0.28, SHGC 0.32, VLT 0.62, CPD PEL-N-18-04208-00001, Performance Class AW, PG 90, Calculated Positive DP Rating 90, Calculated Negative DP Rating 90, STC 27, OITC 22

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** building owner, architect, contractor, installer and/or consumer



Quote Name: TNT Building

Project Name: TNT Building

Jobsite Location: KNOXVILLE, TN

Room Location: None Assigned

Sales Branch Location: 33700 Pella W & D of TN, Inc.

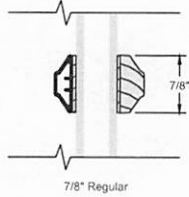


Lifestyle Series Double-Hung

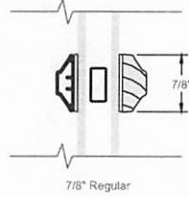
Grilles

Grille Profiles

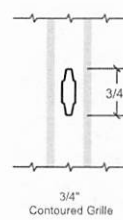
Simulated-Divided-Light
Grilles



Simulated-Divided-Light
Grilles with optional spacer

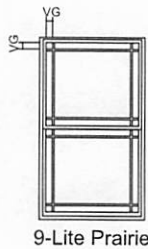


Grilles-Between-the-Glass

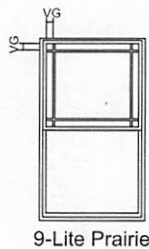


Grille Patterns

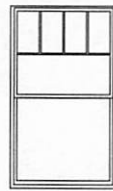
Grilles-Between-the-Glass and Simulated-Divided-Light Grilles



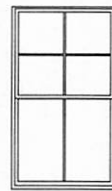
9-Lite Prairie



9-Lite Prairie
Top Sash Only



Top Row



Cross

9-Lite Prairie

- Standard corner lite dimension for Prairie patterns = 2-1/2" VG.
- Available in transoms \geq 1'3" height and width.

Cross

- Minimum DH frame height 35".
- Horizontal bar will be at 1/2" of the VG height of the top sash.

Top Row

- Minimum DH frame height 35".
- Horizontal bar will be at 1/2" of the VG height of the top sash.

For traditional patterns, see size tables.

VG = Visible Glass

(1) Grilles are available in traditional patterns only.

Lite dimensions noted can vary.

For size and pattern availability contact your local Pella sales representative.

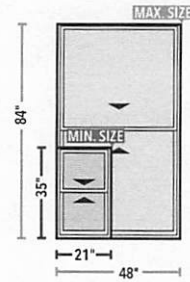


Lifestyle Series Double-Hung

Special Sizes and Dimensions

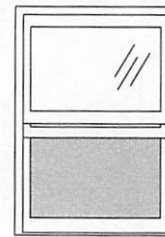
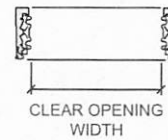
Special Size Frame Dimensions*

	Minimum	Maximum
Vent	1' 9" W x 2' 11" H (21" x 35") (533 x 889)	4' 0" W x 7' 0" H (48" x 84") (1 219 x 2 134)
Fixed	1' 9" W x 1' 2" H (21" x 14") (533 x 356)	4' 11" W x 6' 1" H (59" x 73") (1 499 x 1 854)

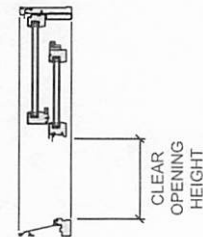


Miscellaneous Formulas (Equal Sash Only)

	Vent Units
Visible Glass	Width = Frame - 5" Height ₁ = (Frame - 6.3125") ÷ 2
Actual Glass	Width = Frame - 4" Height ₁ = (Frame - 4.3125") ÷ 2
Clear Opening Height:	(Frame Height ÷ 2) - 3.25"
Clear Opening Width:	Frame Width - 3.1875"



Shaded portion shows vent area.



Miscellaneous Formulas (Fixed Units Only)

	Fixed and transom units
Visible Glass	Width = Frame - 4.9375" Height = Frame - 4.9375"
Actual Glass	Width = Frame - 4" Height = Frame - 4"

* Available within size range shown. Keep frame dimensions to the nearest 1/4" increment. Frame height cannot exceed frame width on special size dual-pane vent units.
(1) Per Sash.

To convert areas to square meters (m²), multiply square feet by 0.0929.



Lifestyle Series Double-Hung

Glazing Performance - Total Unit

Glazing Thickness	Type of Glazing	NFRC Certified Product #	Glass (mm)		Gap Fill	Performance Values ₁				Shaded Areas Meet ENERGY STAR® Performance Criteria in Zones Shown					
			Ext.	Int.		U-Factor	SHGC	VLT	CR	U. S.				Canada ₂	
										Zone				ER	Zone
										N	NC	SC	S		
Dual-Pane Vent										N	NC	SC	S	CA	
11/16"	Advanced LowE IG	PEL-N-35-00514-00001	2.5	2.5	argon	0.30	0.30	0.56	56						
	with grilles-between-the-glass	PEL-N-35-00515-00001				0.30	0.27	0.50	56						
	with Simulated Divided Light	PEL-N-35-00516-00001				0.30	0.27	0.50	56						
11/16"	Advanced LowE IG	PEL-N-35-00517-00001	3	3	argon	0.30	0.30	0.56	55						
	with grilles-between-the-glass	PEL-N-35-00518-00001				0.30	0.27	0.50	55						
	with Simulated Divided Light	PEL-N-35-00519-00001				0.30	0.27	0.50	55						
11/16"	SunDefense™ Low-E IG	PEL-N-35-00550-00001	2.5	2.5	argon	0.29	0.22	0.52	56				S		
	with grilles-between-the-glass	PEL-N-35-00551-00001				0.29	0.20	0.47	56				S		
	with Simulated Divided Light	PEL-N-35-00552-00001				0.29	0.20	0.47	56				S		
11/16"	SunDefense Low-E IG	PEL-N-35-00553-00001	3	3	argon	0.29	0.22	0.52	55				S		
	with grilles-between-the-glass	PEL-N-35-00554-00001				0.29	0.20	0.46	55				S		
	with Simulated Divided Light	PEL-N-35-00555-00001				0.29	0.20	0.46	55				S		
11/16"	SunDefense+ Low-E IG	PEL-N-35-00568-00001	2.5	2.5	argon	0.25	0.22	0.51	45		NC	SC	S		
	with grilles-between-the-glass	PEL-N-35-00569-00001				0.25	0.20	0.46	45		NC	SC	S		
	with Simulated Divided Light	PEL-N-35-00570-00001				0.25	0.20	0.46	45		NC	SC	S		
11/16"	SunDefense+ Low-E IG	PEL-N-35-00571-00001	3	3	argon	0.25	0.22	0.51	44		NC	SC	S		
	with grilles-between-the-glass	PEL-N-35-00572-00001				0.25	0.20	0.45	44		NC	SC	S		
	with Simulated Divided Light	PEL-N-35-00573-00001				0.25	0.20	0.45	44		NC	SC	S		
11/16"	AdvancedComfort Low-E IG	PEL-N-35-00532-00001	2.5	2.5	argon	0.26	0.29	0.55	45						
	with grilles-between-the-glass	PEL-N-35-00533-00001				0.26	0.27	0.49	45						
	with Simulated Divided Light	PEL-N-35-00534-00001				0.26	0.27	0.49	45						
11/16"	AdvancedComfort Low-E IG	PEL-N-35-00535-00001	3	3	argon	0.26	0.29	0.55	44						
	with grilles-between-the-glass	PEL-N-35-00536-00001				0.26	0.26	0.49	44						
	with Simulated Divided Light	PEL-N-35-00537-00001				0.26	0.26	0.49	44						
11/16"	NaturalSun LowE IG	PEL-N-35-00478-00001	2.5	2.5	argon	0.30	0.56	0.64	55					34	CA
	with grilles-between-the-glass	PEL-N-35-00479-00001				0.30	0.50	0.57	55						
	with Simulated Divided Light	PEL-N-35-00480-00001				0.30	0.50	0.57	55						
11/16"	NaturalSun LowE IG	PEL-N-35-00481-00001	3	3	argon	0.30	0.55	0.63	54					34	CA
	with grilles-between-the-glass	PEL-N-35-00482-00001				0.30	0.49	0.57	54						
	with Simulated Divided Light	PEL-N-35-00483-00001				0.30	0.49	0.57	54						
11/16"	NaturalSun+ LowE IG	PEL-N-35-00496-00001	2.5	2.5	argon	0.26	0.51	0.63	44	N				35	CA
	with grilles-between-the-glass	PEL-N-35-00497-00001				0.26	0.46	0.56	44	N					
	with Simulated Divided Light	PEL-N-35-00498-00001				0.26	0.46	0.56	44	N					
11/16"	NaturalSun+ LowE IG	PEL-N-35-00499-00001	3	3	argon	0.26	0.50	0.62	43	N				35	CA
	with grilles-between-the-glass	PEL-N-35-00500-00001				0.26	0.45	0.55	43	N					
	with Simulated Divided Light	PEL-N-35-00501-00001				0.26	0.45	0.55	43	N					

R-Value = 1/U-Factor
SHGC = Solar Heat Gain Coefficient
VLT % = Visible Light Transmission
CR = Condensation Resistance
ER = Canadian Energy Rating

(1) Glazing performance values are calculated based on NFRC 100, NFRC 200 and NFRC 500. ENERGY STAR® values are updated to 2023 (version 7) criteria.

(2) The values shown are based on Canada's updated ENERGY STAR® 2020 initiative.
Visit www.energystar.gov for Energy Star guidelines.

Climate Zones





Lifestyle Series Double-Hung

Features and Options

Standard	Options / Upgrades
Glazing	
Glazing Type	
Dual-Pane Insulating Glass	—
Insulated Glass Options/Low-E Types	
Advanced Low-E	SunDefense™ Low-E
	SunDefense+ Low-E
	AdvancedComfort Low-E
	NaturalSun Low-E
	NaturalSun+ Low-E
Additional Glass Options	
Annealed Glass	STC Glazing Options
	Tempered Glass
	Obscure Glass ₁
Gas Fill/High Altitude	
Argon	High altitude (Air-filled only)
Exterior	
EnduraClad® protective finish	—
Cladding Colors	BLACK
12 Standard colors ₁	—
Interior₁	
Unfinished wood	Factory primed
	Factory prefinished paint ₁
	Factory prefinished stain ₁
Wood Types	
Pine	—
Hardware	
Finishes	
Champagne, Matte Black, White or Brown	Oil Rubbed Bronze, Satin Nickel
Sash Locks/Sash Lifts	
Cam-action lock	Sash lifts ₂
Tilt-Wash Cleaning	
Tilt to interior on both sashes	—
Grilles	
Grilles-Between-the-Glass	
—	Traditional, Prairie, Top Row, Cross, Custom - Equally Divided
Simulated Divided Light with Optional Spacer₃	N/A
—	Traditional, Prairie, Top Row, Cross, Custom - Equally Divided
Screens	
—	Full-Size InView™ screens, Hidden Screen ₁

(—) = Not Available

(1) Contact your local Pella sales representative for current color options.

(2) Sold separately for Pella® Lifestyle Series double-hung windows.

(3) Available with Low-E argon-insulated glass only.



Lifestyle Series Double-Hung

Detailed Product Description

Frame

- Select softwood, immersion treated with Pella's EnduraGuard® wood protection formula in accordance with WDMA I.S.-4. The EnduraGuard formula includes three active ingredients for protection against the effects of moisture, decay, stains from mold and mildew. Plus, an additional ingredient adds protection against termite damage.
- Interior exposed surfaces are clear pine.
- Exterior surfaces are clad with aluminum.
- Components are assembled with screws, staples and concealed corner locks.
- Overall frame depth is 5" (127 mm) for a wall depth of 3-11/16" (94mm).
- Jamb liner shall be high-impact polyvinyl chloride backed by continuous hard-tempered aluminum springs.
- Optional factory applied jamb extensions are available.
- Optional factory installed fold-out installation fins with flexible fin corners.
- Optional factory-applied EnduraClad® exterior trim.
- Optional factory-installed Pella Steady Set Installation System.

Sash

- Select softwood, immersion treated with Pella's EnduraGuard® wood protection formula in accordance with WDMA I.S.-4. The EnduraGuard formula includes three active ingredients for protection against the effects of moisture, decay, stains from mold and mildew. Plus, an additional ingredient adds protection against termite damage.
- Interior exposed surfaces are clear pine.
- Exterior surfaces are clad with aluminum, lap-jointed and sealed.
- Corners mortised and tenoned, glued and secured with metal fasteners.
- Sash thickness is 1-5/8" (41 mm).
- Sashes tilt for easy cleaning.

Weatherstripping

- Foam with 3 mm skin at head and bottom rail. Thermal-plastic elastomer bulb with slip-coating set into upper sash for tight contact at check rail.
- Secondary polyvinyl chloride leaf-type weatherstrip on bottom sash at sill.
- Jamb liner to seal against sides of sash.

Glazing System

- Quality float glass complying with ASTM C 1036.
- High altitude glazing available.
- Silicone groove-glazed 11/16" [obscure] dual-seal insulating glass [[annealed] [tempered]] [[Advanced] [SunDefense™] [SunDefense+] [AdvancedComfort] [NaturalSun] [NaturalSun+] Low-E [with argon]].

Exterior

- Exterior aluminum surfaces are finished with EnduraClad® protective finish, in a multi-step, baked-on finish.
- Color is [White] [Tan] [Putty] [Brown] [Poplar White] [Portobello] [Hartford Green] [Morning Sky Gray] [Brick Red] [Black].

Interior

- [Unfinished, ready for site finishing] [factory primed with one coat acrylic latex] [factory prefinished [White] [Linen] [Bright White] [stain₁]].

Hardware

- Galvanized block-and-tackle balances are connected to sash with a polyester cord and concealed within the frame.
- Factory installed self-aligning surface-mounted sash lock. Two sash locks on units with frame width 33-1/4" and greater.
- Optional Sash lift furnished for field installation. Two lifts on units with frame width 33-1/4" and greater.
- Finish is [baked enamel [Champagne] [White] [Brown] [Matte Black]] [Satin Brass] [Satin Nickel].
- Champagne locks are standard on unfinished units; White locks are standard on factory prefinished white units.

Optional Products

Grilles

- Simulated-Divided-Light [with optional spacer]
 - 7/8" Grilles permanently bonded to the interior and exterior of glass.
 - Patterns are [Traditional] [Prairie] [Cross] [Top Row] [Custom – Equally Divided].
 - Interior surfaces are [unfinished, ready for site finishing] [factory primed] [pine: factory prefinished [White] [Linen White] [Bright White] [stain₁]]. Exterior grilles to match the exterior cladding color.
 - Available only on units glazed with Low-E insulated glass with argon.
- or –
- Grilles-Between-the-Glass₂
 - Insulating glass contains 3/4" contoured aluminum grilles permanently installed between two panes of glass.
 - Patterns are [Traditional] [9-Lite Prairie] [Top Row] [Custom – Equally Divided].
 - Interior color is [White] [Ivory] [Tan₃] [Brickstone] [Black] [Putty₃] [Brown₃] [Harvest] [Cordovan].
 - Exterior color [matched to the exterior cladding color] [White]₄.

Screens

- InView™ screens
 - Full-size Vinyl-coated 18/18 mesh fiberglass screen cloth complying with the performance requirements of SMA 1201, set in aluminum frame fitted to outside of window, supplied complete with all necessary hardware.
 - Screen frame finish is baked enamel, color to match window cladding.
- Hidden screens₅
 - Vinyl-coated 18/18 mesh fiberglass screen cloth, set in aluminum channels hidden within the sash, supplied complete with all necessary hardware.
 - Finish color [White] [Black] [Brown] [Fossil] [Iron Ore].

Hardware

- Optional factory applied limited opening device available for vent units in steel, nominal 3-3/4" opening.
- Optional window opening control device available for field installation. Device allows window to open less than 4" with normal operation, with a release mechanism that allows the sash to open completely. Complies with ASTM F2090-10.

Sensors

- Optional factory installed integrated security sensors available in vent units.

(1) Contact your local Pella sales representative for current designs and color options.

(2) Available on units glazed with Low-E insulated glass with argon, and obscure insulated glass.

(3) Tan, brown and putty Interior GBG colors are available only with matching interior and exterior colors.

(4) Appearance of exterior grille color will vary depending on Low-E coating on glass.

(5) Not compatible with Limited Opening Hardware.



Lifestyle Series Double-Hung

Size and Performance Data

		Dual-Pane
Sizes		
Standard double-hung vent / fixed sizes		•
Transom sizes		•
Egress sizes		•
Special sizes available		•
Performance¹		
Meets or Exceeds AAMA / WDMA Ratings		H-LC25-LC50 Hallmark Certified
Air Infiltration (cfm / ft ² of frame @ 1.57 psf wind pressure) ²		0.11
Water Resistance		7.5 psf
Design Pressure		25 – 50 psf
Other Performance Criteria		
Forced Entry Resistance Level (Minimum Security Grade) ³		10
Operating Force (lb) Initiate Motion / Maintain Motion (of Hallmark tested size and glazing) ⁴		40/40

Sound Transmission Class / Outdoor-Indoor Transmission Class

Product	Frame Size Tested ⁵	Glazing System				STC Rating	OITC Rating
		Overall Glazing Thickness	Exterior Glass Thickness	Interior Glass Thickness	Third Pane Thickness (HGP)		
Pella Lifestyle Series	37" x 59"	1 1/16"	2.5mm	2.5mm	—	27	23
Double-Hung	37" x 59"	1 1/16"	5mm	3mm	—	31	27

(—) = Not Available

(1) Maximum performance for single unit when glazed with the appropriate glass thickness. See Design Data pages in this section for specific product performance class and grade values.

(2) Published performance data for air infiltration is determined by testing a minimum of four (4) products of NFRC model size. Testing is conducted in accordance with ASTM E283. Air infiltration ratings for products will differ by size. The performance data does not apply to combination assemblies unless noted. Actual product performance may vary for a number of reasons including installation and product care.

(3) The higher the level, the greater the product's ability to resist forced entry.

(4) Glazing configurations may result in higher operational forces.

(5) ASTM E 1425 defines standard sizes for acoustical testing. Ratings achieved at that size are representative of all sizes of the same configuration.