



FROM THE EXECUTIVE DIRECTOR

Change is all around us at MPC – we are in the middle of a major office space renovation; a total re-write of Knoxville's zoning ordinance, called Recode Knoxville, is nearing completion; and we recently restructured our internal functions

As planners, we address change every day, and nowhere has that been more evident than within our own organization this year.

Driving all of this change have been three goals for the agency: improved customer service, more internal and external collaboration, and greater operating efficiencies.

IMPROVED CUSTOMER SERVICE

We wanted to improve the way we work for the community, so we combined the Development Services and Comprehensive Planning divisions into what is now Planning Services. This change has brought about better integration of the work of our short- and longrange land use and transportation planners – combining their skillsets in a team approach provides a diversity of planning activity that lends greater breadth and depth to the way we look at rezonings, subdivision requests, and other daily assignments.

At the same time, we're updating our customer service center. The reconfigured workspace will make it easier for citizens to access staff and planning resources in a one-stop-shop. More on that in a moment

And, taking the customer service theme further - with Recode Knoxville we're creating a new zoning ordinance that is more user-friendly, straightforward, and better accommodates modern land use needs and interests, like mixed-use development.

COLLABORATION EFFICIENCY

As mentioned, our physical space is receiving a long-overdue update. Citizens will have improved access to MPC as well as to several city departments in a one-stop-shop that will include Engineering, Plans Review & Inspections, and Fire Prevention in space adjacent to ours. Within the renovated MPC office suite, the maze of walls and corridors has come down, and we will have more flexible space to meet and work with each other and our community partners.

Recode Knoxville is prioritizing collaboration, too. MPC and the city are working jointly to complete this project, and community input continues to be integral to the process. Meetings and open houses have been held, comments and feedback encouraged, and partners have been hired to help engage underrepresented sectors of the community.

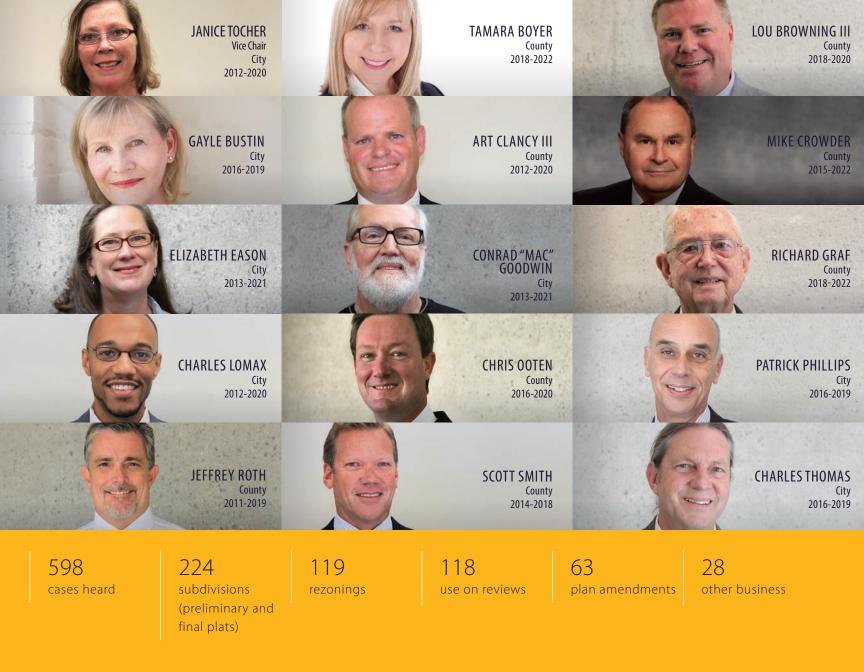
Since 2010 we have reduced our staff significantly, now operating with a lean group of about 35 planners and support personnel. With our office renovation, we're reducing our footprint to match.

We've also made changes to some of our application processes to be more productive and to encourage better communication between staff and applicants. And with Recode, we're eliminating outdated practices and components to create an improved ordinance that is easier for everyone to navigate.

On a final note, we've seen a few other changes this year, too. We thanked Planning Commissioners Herb Anders, Laura Cole, and Rebecca Longmire for their service to the community, and we welcomed Commissioners Tamara Boyer, Lou Browning, and Richard Graf in their places.

As we transition to so much newness – new space, new people, new processes - we are excited to be part of the community changes that will follow.

Lam thrilled to lead such a dedicated staff who is energized by all of this progress. Read on to learn more about their accomplishments from the past year.



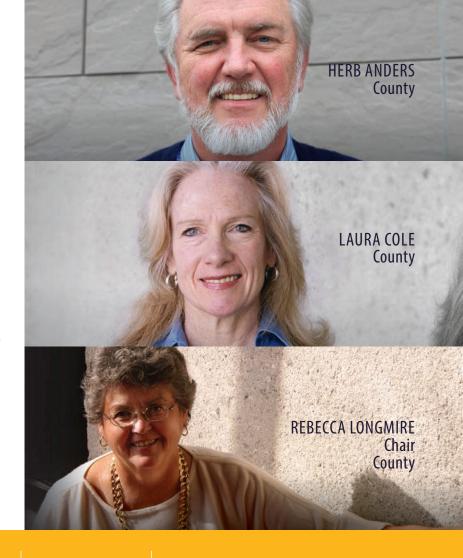
PLANNING COMMISSIONERS

The Planning Commission is an advisory board comprised of 15 citizens—seven appointed by the City Mayor and eight appointed by the County Mayor.

These volunteers come from a variety of backgrounds, representing diverse community interests and concerns. They serve staggered four-year terms and may be re-appointed. The Commission meets the second Thursday of every month.

MPC thanks outgoing commissioners for their many years of service to our community.

Herbert Anders (2012-2018) Laura Cole (2007-2018) Rebecca Longmire (2006-2018)



Z I street closures

ordinance amendments

Street name changes

subdivision name change

I wireless communication facility





PLANNING SERVICES

MPC's Planning Services is a newly created division, combining the former Development Services and Comprehensive Planning groups.

The merger brings closer collaboration among staff to ensure both short- and long-term planning goals and objectives are met in our daily work. The newly formed division also works more closely with the Transportation Planning division, promoting interconnectivity of land use and transportation infrastructure planning.

Planning Services staff guide residents, developers, and others through local review processes. Planners evaluate requests for rezonings, subdivisions, and development plans, and they prepare a recommendation for each case that will be considered by the Planning Commission. The group updates sector plans and the general plan and

conducts special studies, like park inventories, small area plans, corridor studies, and guidelines for neighborhood overlays. Staff also maintain the county's property addressing system.

RECODE KNOXVILLE PROJECT CONTINUES

A technical report and first draft of the new ordinance were both released. A series of community meetings were also held, and work is underway with community groups to help gather additional input from traditionally underrepresented sectors of the city.

MARKET SQUARE NAMED 'GREAT PUBLIC SPACE'

The American Planning Association named Market Square one of five Great Public Spaces on their annual Great Places in America list. It was chosen for its amenities and infrastructure, cultural identity, and use of sustainable and innovative practices.

GOVERNOR JOHN SEVIER SCENIC HIGHWAY CORRIDOR STUDY UNDERWAY

A stakeholder group formed to determine the best ways to conserve rural character, develop design guidelines, create a plan, and provide guidance for implementation. The group met several times during the year, and a community meeting was also held.

Amy Brooks, AICP

Planning Services Manager

Liz Albertson, AICP

Senior Planner Sector plans, environmental resources, local foods, TTCDA

Jeff Archer, AICP

Principal Planner Infill housing, center city neighborhoods, sector plans, rezoning

Tom Brechko, AICP

Principal Planner Subdivision and development plan review, TTCDA

Michael Brusseau, AICP

Senior Planner Rezoning, development plan review, One Year Plan, TTCDA

Emily Dills

Planning Technician
Administrative and final plat review

Kaye Graybeal, AICP

Historic Preservation Planner Historic preservation, Historic Zoning Commission

Donna Hill

GIS Specialist Addressing and street naming

Andrea Kupfer, AICP

GIS Operator Addressing and street naming

Betty Jo Mahan

Administrative Assistant II Planning Commission meeting administration

Sherry Michienzi

Planning Technician Customer service, meeting administration

Marc Payne

Planning Technician Customer service, meeting administration

James Reed

GIS Operator Administrative plat review, addressing and street naming

Mike Reynolds, AICP

Senior Planner
Downtown design review, development
plan review, rezoning

Dan Kelly

Deputy Director



MPC OUTREACH

News articles	38
Meetings (standing meetings and other public meetings)	24
Events	1
Press releases	7
Newsletters sent	50,042
MPC Facebook likes	652
MPC Twitter followers	474
Recode meetings	38
Recode events	3
Recode press releases	5
Recode newsletters sent	3,661
Recode Facebook likes	375
Recode Twitter followers	150

ZONING AMENDMENTS

City of Knoxville

Multi-dwelling structures in C-3 (General Commercial) and C-6 (General Commercial Park) districts

Parking ordinance

Wireless communications facilities

Certain uses in SC-3 (Regional Shopping Center) district

Knox County

Indoor and outdoor paintball ranges

Rural retreats

Recovery housing

Self-service storage facilities

Wireless communications facilities

New RP (Rural Preservation) zone

JULY 2017

 Governor John Sevier Scenic Highway Corridor Study begins

SEPTEMBER

O Recode Knoxville Technical Report released

OCTOBER

- American Planning Association names Market Square a 'Great Public Space'
- Sidewalk Subcommittee completes draft walkability policy

NOVEMBER

MPC starts accepting credit and debit cards

ADDRESSING

MPC's Addressing Department makes sure that each residence and place of business in Knox County is systematically assigned a valid, unique address, complete with a structure number and road name, essential for the community's safety and for proper service delivery.

Addresses in use in Knox County	265,007
New addresses created	5,681
Features in the addressing database modified	30,758
New street segments added to the county base map	336
Existing street segments updated	965

FEBRUARY 2018

New subdivision regulations go into effect

MARCH

Recode Knoxville first draft released

APRIL

- Recode Knoxville contracts with Urban League, SEEED to gather input from traditionally underrepresented sectors of the city
- MPC staff and Commissioners travel to Cincinnati to learn about development
- Series of Recode Knoxville community meetings held

MAY

- → Preservation Report to the Mayor released
- Series of Recode Knoxville open houses held

JUNE

 Double fee deadline eliminated for concept subdivision plans and use on review requests

TRANSPORTATION PLANNING

MPC's Transportation Planning group supports the Knoxville Regional Transportation Planning Organization, or TPO, a federally-required board that coordinates road improvements, bicycle and pedestrian plans, freight movement, and transit.

TPO CELEBRATED 40 YEARS

The TPO was established in May 1977, initially working only in the City of Knoxville and a portion of Knox County. Among the group's first tasks were development of a 20-year plan for major highway improvements in Knox County, a bikeways plan, and a parking plan for downtown

KNOXVILLE PARTICIPATES IN COMPLETE STREETS CONSORTIUM

TPO participated in a series of workshops and webinars as part of the technical assistance that was jointly awarded to Knoxville, Chattanooga, and Nashville by Smart Growth America.

TRAFFIC CRASHES INVOLVING PEDESTRIANS AND BICYCLISTS ANALYZED

An interactive map was created showing factors that contributed to the crashes, as well as trends across the region. A series of infographics generated from the data has also been released.

CHAPMAN HIGHWAY IMPLEMENTATION PLAN BEGINS

The study will focus on a 6.2-mile segment within the City of Knoxville. It will evaluate previous studies, confirm their recommendations, identify new issues, and develop a strategy for road improvements.

Jeff Welch, AICP

Transportation Planning Manager/TPO Director

Tarren Barrett, EIT

Transportation Engineer
Development and traffic impact
review, goods movement, incident
management, congestion management

Doug Burton

Principal Planner
Public transit, downtown transportation,
Title VI coordinator

Dori Caron

Administrative Assistant II/ Grant Administrator Support to TPO Executive Board and Technical Committee, Historic Zoning Commission, transportation grants administration

Mike Conger, PE

Senior Transportation Engineer Transportation system modeling, traffic count program, traffic studies, air quality, ITS

Craig Luebke

Planner Transportation Improvement Program, Mobility Plan, performance metrics



34

Bike racks installed this year through the bike parking grant program, bringing the total number to nearly 750 racks installed since 2005

1,100+

Students
participated
this year in
interactive
presentations
on driving safely
around bicyclists
and pedestrians

Kelley Segars

Principal Planner Bicycle planning, Smart Trips

Christi Wampler

Smart Trips Program Coordinator

Ellen Zavisca, PTP

Principal Planner Pedestrian and greenway planning, Safe Routes to School



94.6

Miles of interstate roadway cross the Knoxville region \$731.8 million

value of programmed regional transportation projects

11th Annual Tour de Lights

Held in
December – the
holiday event
draws more than
1,000 riders each
vear

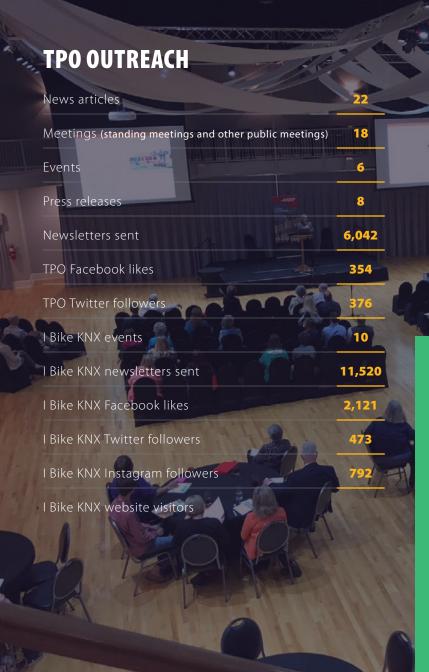
30,000

Copies of Knoxville Bicycle Map have been distributed since 2005

210,400

Vehicles per day travel Interstate 40 in Knox County





Smart Trips events	29
Smart Trips new participant sign-ups at events	114
Smart Trips newsletters sent	15,287
Smart Trips Facebook likes	660
Smart Trips Twitter followers	227
The william	

SMART TRIPS

To ease traffic congestion and improve our region's air quality and quality of life, Smart Trips promotes alternatives to driving alone.

625 registered participants

\$122,556 saved by participants

24,810 gallons

488,645 pounds greenhouse gases kept out of the environment by participants

3,701,706 calories burned by participants biking, walking, or other active means of travel to work

ACTIVE KNOX SPEAKER SERIES

November
Creating Imaginative Places
Jeff Randolph
President, The Randolph Group

April

What Makes a Community Livable?

Jana Lynott

Senior Strategic Policy Advisor, AARP Public Policy Institute

June

Creating Quality Mixed-Use Places

Ben Crenshaw

Senior Vice President, Southern Land Company



AUGUST 2017

Traffic counts updated

SEPTEMBER

 Complete Streets Consortium Workshop -Chattanooga

DECEMBER

- O Complete Streets Consortium Workshop Nashville
- **─O** 11th annual Tour de Lights
- **─O** TPO celebrates 40 years

JANUARY 2018

- Complete Streets Consortium Workshop -Knoxville
- O Susan Shin joins TPO as AmeriCorps member

FEBRUARY

• East Tennessee Mayors' Caucus convenes

MARCH

- O Springbrook Farm Master/Vision Plan available
- Maryville Connectivity Study released

APRIL

─o Craig Luebke joins TPO

MAY

─o Bike Month

JUNE

- Trends identified for traffic crashes involving pedestrians and bicyclists
- Chapman Highway Implementation Plan underway
- O Complete Streets Consortium Report available

RESEARCH AND SUPPORT

Research and Support staff assist agency-wide planning activities. The group conducts research for plans and reports, maintains the print and digital library, handles grant administration, and leads community outreach efforts, including engagement initiatives, publications, social media, and public relations.

DEVELOPMENT ACTIVITY REPORT PUBLISHED

This year's report shows continued growth in residential construction, with the Northwest County Sector leading the way. The Central City Sector has also had significant investment recently, and Northwest and Southwest County Sectors are poised for additional growth, as indicated by recent subdivision and rezoning activity.

LOCAL POPULATION DATA UPDATED

According to a recent release by the U.S. Census Bureau, population numbers for the City of Knoxville and Knox County are on the rise. Since 2010, the city has added 9,000 new residents and the county has grown by 20,000.

DOWNTOWN HOUSING TECHNICAL REPORT RELEASED

According to MPC's recent report on the residential property market in downtown Knoxville, there are 99 housing developments with 1,833 units comprising the current inventory. Growth in the past five years has been strong, supported by a mix of public and private sector investments, and is expected to continue.

Terry Gilhula, PhD

Information Services Manager

Ally Ketron

Communications and Outreach Specialist Communications, public relations, Smart Trips

Debbie Mitchell

Administrative Assistant I Library, office administration

Tina Piatt

Finance Officer
Grants management, financial reporting, human resources



SEPTEMBER 2017

2017 Facts & Figures
Report released

MARCH 2018

MPC participates in 2018 Office of Neighborhoods Conference

MAY

2017 Development Activity Report released

JUNE

- O Local population data updated
- Downtown Housing Technical Report released

GIS, WEB, AND DESIGN

MPC's geographic information systems (GIS) group produces print and digital maps and maintains land and infrastructure data systems. Web and design staff are responsible for content management and presentation of the many websites housed at MPC, and they prepare artwork and layouts for the agency's plans, reports, and brochures.

MAP HIGHLIGHTS TRAFFIC CRASHES INVOLVING PEOPLE WALKING AND BICYCLING

An interactive map was created to show a total of 1,440 crashes reported from seven area law enforcement agencies over a five-year period. The map allows users to explore information specific to the type of crash, crash factors, and an overview of data.

SLOPE AND STREAM PROTECTION MAPS UPDATED

Slope and stream protection districts are now represented as overlays that 'float' above base land use districts, like residential, office, institutional, or others. This gives a clearer view of recommended uses for property.

LUCA UPDATE COMPLETED

MPC recently completed the Local Update of Census Addresses operation so the U.S. Census Bureau can reach and include all local households and populations in its 2020 update. From this effort, more than 11,000 Knox County addresses were added, removed, or corrected in the Census Bureau's file, which includes a total of 265,000 active local addresses.

Tim Kuhn

GIS, Web, and Design Manager

Josh Anderson

Webmaster/Graphic Designer Website development and content management

Nick Schoenborn

GIS Analyst I GIS analysis and map production, database management

Jo Ella Washburn

Graphic Designer Publication design and production, website content, photography

Alex Zendel

GIS Analyst II GIS analysis and map production, database management, web application development

OCTOBER 2017

- Map highlights traffic crashes involving people and cyclists
- Work underway with city and county officials and volunteers to log 29.95 miles for Google Trekker

JANUARY 2018

- Slope and stream protection maps updated for North City and West City Sectors
- One Year Plan application updated

JUNE

- MPC's Open Data Policy presented at KnoxDevs meeting
- Completed Local Update of Census Addresses review for 2020 Census



BOARDS AND COMMITTEES

Downtown Design Review Board

The Downtown Design Review Board examines proposals for private and public development in Knoxville's center city

The goal of the review board is to foster attractive and harmonious development and rehabilitation of the downtown area.

BOARD MEMBERS

*Brian Pittman **Lorie Matthews Marleen Davis Mark Heinz Tim Hill **Brandon Pace** Mike Reynolds (non-voting) **Robin Thomas** Anne Wallace **Russ Watkins**

Historic Zoning Commissions

The Historic Zoning Commissions for Knoxville and Knox County evaluate projects proposed in local Historic Overlay districts.

Work of the commissions is intended to stabilize or improve property values by encouraging rehabilitation and new construction that is harmonious with the area The commissions review applications to repair, alter, rehabilitate, relocate, or demolish properties; review proposed new construction; and identify properties for local or National Register of Historic Places designation.

BOARD MEMBERS

City

County *George Ewart

* Lorie Matthews ** Bart Carev Rick Blackburn Steve Cotham Faris Fid Dasha Lundy Dationa Carter Mitchell

Sandra Swilley

**Scott Smith Bill Belser Mike Crowder Kim Isenberg Stanton Webster

Infill Housing Design Review Committee

The Infill Housing Design Review Committee examines applications for new housing in Edgewood Park, Lonsdale, and Oakwood/Lincoln Park neighborhoods for conformance with the Heart of Knoxville Infill Housing Design Guidelines

The committee ensures that development within the Infill Housing Overlay District is architecturally compatible with the neighborhood, fosters neighborhood stability, creates pedestrian-oriented streets, and meets a wide range of housing needs.

COMMITTEE MEMBERS

City of Knoxville

- Community Development
- Engineering
- Plans Review and Inspections

East Tennessee Community Design Center Metropolitan Planning Commission

TTCDA

The Tennessee Technology Corridor Development Authority and its design quidelines ensure aesthetic quality and environmental conservation for developments within the Technology Overlay zones of the city and county.

BOARD MEMBERS

*David Collins **Orlando Diaz **Ed Brantley** Steven Buttry Ted Lewis **Ben Pethel**

*Chair **Vice Chair

STAFF ACCOLADES

COMMUNITY SERVICE

In addition to the many boards they serve in their roles at MPC, our staff is very involved in the community.

Liz Albertson serves on the board for The Pilot Light.

Tarren Barrett completed Squadron Officer School and was promoted to Major in the Tennessee Air National Guard.

Amy Brooks serves as president of our Knoxville Area Planning Association, vice-chair for Three Rivers Market, and is also the events coordinator for South Knoxville Elementary School's Parent Teacher Organization.

Gerald Green serves on the board of directors for the MUSE and contributed to his neighborhood by building a Little Free Library.

Ally Ketron serves as board president for Casa de Sara.

ACHIEVEMENTS AND PROMOTIONS

Liz Albertson earned her professional planning certification from the American Institute of Certified Planners.

Amy Brooks was promoted to Planning Services Manager.

EMPLOYEE APPRECIATION PROGRAM

Twice each year, selected MPC employees are recognized for serving as role models for fellow employees and demonstrating excellence in their work.

Those given consideration for an award are nominated by their co-workers. This year, Josh Anderson, Dori Caron, Emily Dills, Tim Kuhn, Mike Reynolds, Nick Schoenborn, Jo Ella Washburn, and Alex Zendel were honored.

FAREWELLS

MPC said goodbye earlier this year to Elizabeth Watkins, Planner II, specializing in community planning, transportation improvement program, and mobility plan. Elizabeth joined the transportation planning team at the Federal Highway Administration in Nashville.

MPC SERVICE

30+ Years

Dan Kelly	40
Jeff Welch	32
Jo Ella Washburn	31
Sherry Michienzi	30
20+ Years	
Terry Gilhula	29
Doug Burton	28
Donna Hill	26
Debbie Mitchell	26
Mike Conger	20
Betty Jo Mahan	20
10+ Years	
Tom Brechko	18
Tim Kuhn	18
Mike Brusseau	17
Kelley Segars	16
Jeff Archer	15
Emily Dills	14
Marc Payne	14
Alex Zendel	13

Fllen Zavisca

Liz Albertson

Amy Brooks
Mike Reynolds

12

10 10

10

FINANCIAL SUMMARY

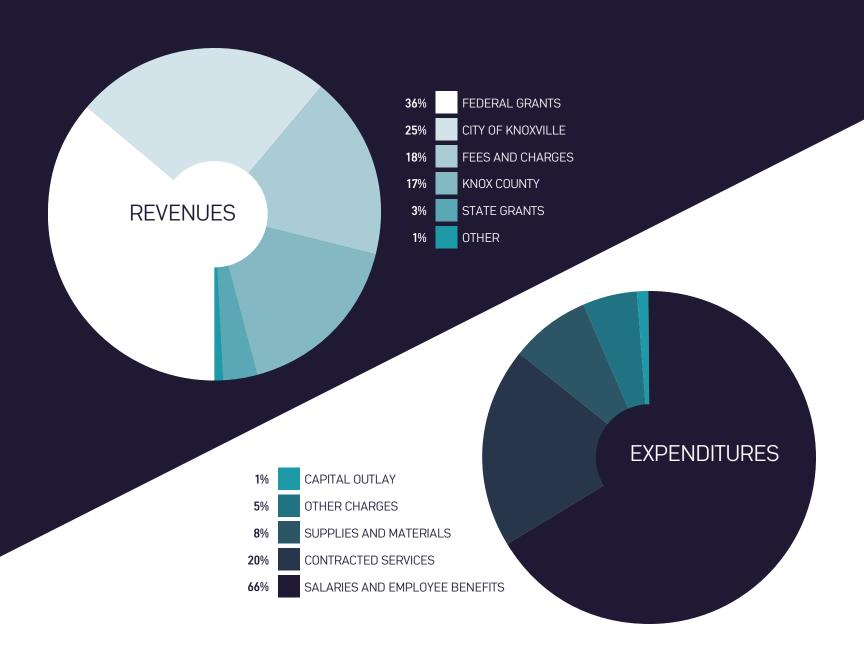
Statement of Revenues/Expenditures and Changes in Fund Balance Budget and Actual - General Fund For the Fiscal Year Ended June 30. 2018

(Pending audit)	FINAL	2018 ACTUAL	VARIANCE FAVORABLE
REVENUES	BUDGET	UNAUDITED	(UNFAVORABLE)
Fees and Charges (Includes COK Zoning)	\$822,000	\$795,386	\$(26,614)
Federal Government Grants ¹	2,614,000	1,613,716	(1,000,284)
State of Tennessee Grants ¹	40,000	151,112	
Local Grant Match (Other than MPC) ²	141,000	14,394	(126,606)
City of Knoxville	1,106,650	1,106,650	0
Knox County	742,000	742,000	0
Misc. Revenue and Misc. Contracts Revenue ³	19,500	18,702	(798)
From Fund Balance	580,500	0	(580,500)
Total Revenues	\$6,065,650	\$4,441,960	\$(1,623,690)
EXPENDITURES			
Salaries and Employee Benefits	\$2,967,020	\$2,843,651	\$123,369
Contracted Services	1,731,557	837,175	894,382
Supplies and Materials	665,641	332,467	333,174
Other Charges	312,480	225,814	86,666
Capital Outlay 4	400,898	41,052	359,846
Total Expenditures	\$6,077,596	\$4,280,159	\$1,797,437
Revenues Over (Under) Expenditures	\$(11,946)	\$161,801	\$173,747
Fund Balance, July 1, 2017	\$1,578,840	\$1,578,840	\$0
Fund Balance, June 30, 2018	\$1,566,894	\$1,740,641	\$173,747

2010

VADIANCE

- 1 Seven (7) active grant programs include: FHWA Highway Planning and Construction; FTA Technical Studies; Regional Transportation and Air Quality; Knoxville Smart Trips Program; STBG-Chapman Highway; TPO Bike Parking Enhancement; and FTA Section 5310 Senior Transit.
- 2 FHWA: Knox Area Transit (KAT)-\$2,175.00; Smart Trips: Pellissippi State Community College-\$2,000.00; TPO Bike Grant - 20% matching contributions from participants in Bike Grant project - \$636; Section 5310 capital van purchases – Emory Valley Center - \$4,661.57; City of Knoxville Match for Chapman Highway Implementation Plan - \$4,921.40.
- 3 Miscellaneous Contracts: Knox County Schools PEFA VI, \$7,950.00, Telecom Tower \$1,500.00, KCHD Donations for Active Knox Speaker Series \$4,351.71 and Bike Sponsorships \$4,899.70 in Miscellaneous Revenues.
- 4 Capital Outlay \$41,052 of renovation services by PBA during FY18 is considered Work in Progress on the MPC Balance Sheet. Section 5310 grant capital expenditures for vans to participants in the amount of \$284,174 are recorded in Supplies and Materials rather than Capital Outlay.



INSPIRING COMMUNITY

Established in 1956, the Metropolitan Planning Commission is responsible for comprehensive planning and administration of zoning and land subdivision regulations for the City of Knoxville and Knox County.

OUR CORE DUTIES

Prepare and Adopt

a general plan with longrange policies for land use, utilities, recreation, transportation, public facilities, and other concerns

Review

subdivision regulations and site plans, approving those proposals that encourage harmonious development of the community and create favorable conditions

Prepare and Recommend

zoning ordinances and maps to Knox County Commission and Knoxville City Council

Review

proposed zoning amendments and advise legislative bodies on appropriate zoning action

Prepare and Advise

on a capital improvements plan for the City of Knoxville

Perform

special purpose studies commissioned by city or county government

OUR MISSION

Promote healthy, vibrant communities through comprehensive planning and land use management; involve residents in an open planning process; provide objective advice to public officials; and serve as an information resource for all.

Location and Mailing Address

City County Building 400 Main Street, Suite 403 Knoxville, TN 37902 Hours of Operation

8:00 a.m. - 4:30 p.m. Monday through Friday

Telephone **865-215-2500**

Website

www.knoxmpc.org

Email

contact@knoxmpc.org

Facebook

Knoxville-Knox County Metropolitan Planning Commission

Twitter

@KnoxMPC