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# Annual Report 1978

# Annual Report 1978

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-METROPOLITAN PLANNING COMMISSION -

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# **Administration**

### ANNUAL REPORT OF METROPOLITAN PLANNING COMMISSION KNOX COUNTY QUARTERLY COURT PERIOD ENDING: <u>Fiscal Year 1978</u> RE: TO:

FOR:

Type of Petition or Matter	Number Approved	Number Denied	Number Postponed	Number Withdrawn
Rezoning petitions - City	81	19	13	7
Rezoning petitions - County	93	27	25	5
Use on Review petitions - City	34	11	6	1
Use on Review petitions - County	36	77	0	0
Request for Street Name changes - City	1	1	0	0
Request for Street Name changes - County	1	0	0	0
Request for Street-Alley closures - City	16	3	3	0
Ordinance Amendments	24	0	0	0
Small Area Plans	5	0	0	0
Subdivisions - Preliminary - City	14	5	8	0
Subdivisions - Preliminary - County	58	3	1	2
Subdivisions - Final - City	54	8	3	2
Subdivisions - Final - County	71	3	0	1
Number of lots - Final Subdivision - City		29	0	0
Number of lots - Final Subdivision - County .	2,670	43	0	10
One Lot Subdivisions - City	100	5	2	0
One Lot Subdivisions - County	277	<u> </u>	0	0

METROPOLITAN PLANNING COMMISSION -

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### METROPOLITAN PLANNING COMMISSION STATEMENT OF EXPENDITURES AND ENCUMBRANCES COMPARED WITH APPROPRIATIONS YEAR ENDED JUNE 30, 1978

	APPROPRIATIONS	THIS YEAR
CENTRAL OFFICE:		2,0,00,274 - 3,2776,0340.
Salaries and Fringe Benefits	\$490,126.00	\$489,681.39
Operating Expenses	75,642.00	74,733.63
MPC Meetings	E 000 00	1 007 06
	7,000.00	6,956.87
Travel - Meetings	36,100.00	36,019.49
Reproduction		2,009.28
Equipment	3,000.00	2,009.28
Office Renovation	1,000.00	367.73
Trustee's Commission	441.00	354.39
Contract Services	40,000.00	29,897.59
Interest on Anticipation Note	8,000.00	7,946.00
TOTAL CENTRAL OFFICE	666,309.00	\$652,854.23
TENNESSEE DEPARTMENT OF TRANSPORTATION - 112 FUNDS:		
Salaries and Fringe Benefits	29,334.00	29,334.00
Indirect Cost	15,916.00	15,916.00
Travel	750.00	659.53
Contract Services	4,000.00	
TOTAL 112 CONTRACT	50,000.00	45,909.53
CENSUS GRANT:		
Salaries and Fringe Benefits	13,481.00	13,481.00
Indirect Cost	7,314.00	7,314.00
TOTAL CENSUS GRANT	20,795.00	20,795.00
HUD 701 - KNOX COUNTY:		
Salaries and Fringe Benefits	4,376.00	4,376.00
Indirect Cost	2,374.00	2,374.00
TOTAL HUD 701 - KNOX COUNTY	6,750.00	6,750.00
URBAN MASS TRANSIT AUTHORITY GRANT:		
Salaries and Fringe Benefits	24,958.00	24,958.00
Indirect Cost	13,542.00	13,542.00
Direct Operating Expense	1,000.00	1,121.44
Travel	500.00	1.2.1.8.1.2020/2020/2020/2020
Contract Services	10,000.00	
TOTAL URBAN MASS TRANSIT AUTHORITY GRANT	50,000.00	39,621.44
URBAN MASS TRANSIT GRANT #TN-09-0011:		
Salaries and Fringe Benefits	24,958.99	24,077.18
Indirect Cost	13,542.00	13,064.28
Direct Operating Expense	1,000.00	1,623.50
Travel	500.00	127.38
TOTAL URBAN MASS TRANSIT GRANT #TN-09-0011	40,000.00	38,892.34
EXPO - GRANT #CPA-TN-04-00-1018:		
a barrier Britan Brandita	16 770 00	16,769.90
Salaries and Fringe Benefits	16,770.00	9,100.00
Indirect Cost	9,100.00	3,100.00

cont'd.

EXPENDITURES

ANNUAL REPORT FY 1978-		
METROPOLITAN PLANNING COMMISS STATEMENT OF EXPENDITURES AND COMPARED WITH APPROPRIATIONS		cont'd.
YEAR ENDED JUNE 30, 1978	APPROPRIATIONS	EXPENDITURES THIS YEAR
TOTAL EXPO - GRANT #CPA-TN-04-00-1018	25,870.00	25,869.90
KCCD - SCOTTISH PIKE AREA APPLICATION:		
Salaries and Fringe Benefits Indirect Cost	648.00 352.00	955.67
TOTAL KCCD - SCOTTISH PIKE AREA APPLICATION	1,000.00	955.67
KCCD - SCOTTISH PIKE PROJECT:		
Salaries and Fringe Benefits Indirect Cost	3,565.00 1,935.00	3,565.00 1,935.00
TOTAL KCCD - SCOTTISH PIKE PROJECT	5,500.00	5,500.00
TOTAL METROPOLITAN PLANNING COMMISSION	\$866,224.00	\$837,148.11

### METROPOLITAN PLANNING COMMISSION STATEMENT OF ESTIMATED AND ACTUAL REVENUES YEAR ENDED JUNE 30, 1978

YEAR ENDED JUNE 30, 1978	ANNUAL ESTIMATED REVENUE	REVENUE RECEIVED THIS YEAR
Fees	30,000.00	34,854.00
U.M.T.A. Grant TN-09-0011	40,000.00	38,892.34
U.M.T.A. Grant	50,000.00	39,604.36
Expo - Grant #CPA-TN-04-1018		.,
State of Tennessee	17,247.00	17,247.00
City of Knoxville	8,623.00	8,623.00
Recovery of Indirect Cost	61,788.00	63,245.28
Census Bureau Federal Grant	10,397.00	10,397.00
HUD 701 - Knox County	10,001.00	
H.U.D.	4,500.00	4,500.00
Knox County	2,250.00	2,250.00
Tennessee Department of Transportation - 112	50,000.00	50,000.00
City of Knoxville	305,839.00	309,329.86
City of Knoxville Census	10,398.00	10,398.00
Knox County	268,482.00	268,482.00
KCCD - Scottish Pike Contracts	6,500.00	6,455.67
Total Metropolitan Planning Commission	866,024.00	864,279.11

# **Information Services**

### -LIBRARY-

The library collection increased by over 400 documents during FY78, bringing the total collection to 3665 volumes. Of this number, approximately 800 pertain to Knoxville and Knox County. The library is now receiving 125 journals and subscriptions which provide the staff with current information. Use of the library by the general public, government officials, students and consultants increased by 97 persons from FY77. A total of 487 persons visited the library during the year. Fifty written requests from companies and consultants outside the Knoxville area were answered. An investigation was conducted into the possibility of microfilming MPC records and publications. As a result of this study, MPC publications are now being sent to Greenwood Press, who will include them in their Index to Current Urban Documents. This will automatically place copies of the publications in many other libraries, and MPC's library will receive the microfiche copy of each document. In addition to the library collection, the newspaper clipping files and central files were kept up to date, as well as current data on Knoxville for public information.

### DIME FILE

The DIME-File is a computerized geographic base file representing defined physical features and statistical areas. The file will be used to aggregate data obtained in the 1980 Census of Population and Housing. This year the work with the Bureau of the Census to bring the file up to date was completed. A new contract was signed to begin work on extending the file to represent the urbanized area of the county. The project requires detailed mapping as well as technical knowledge of coding for computer processing.

### CENSUS STATISTICAL AREAS COMMITTEE-

The Census Statistical Areas Committee is composed of local users of census data. During FY78 the committee completed three tasks: (1) recommended and delineated the Census Designated Places (unincorporated areas) in Knox County that should be included in the 1980 Census; (2) delineated the Major Retail Centers that were to be canvassed in the 1977 Census of Retail Trade; and, (3) delineated the enumeration districts to be used in the 1980 Census of Population.

### DATA BASE PLAN-

MPC staff began work during FY78 on a Data Base Plan. Objectives are to increase the efficiency and quality of data, and utilize electronic data processing in order to improve the quality of planning activities. A listing and assessment of all data collected or tabulated in some way by MPC were made as first steps in producing the Data Base Plan.

### FPOPULATION REPORT-

A new population estimate for Knox County, excluding Knoxville, was developed upon completion of a land use survey of the county. The number of dwelling units counted from field maps were used to estimate the number of people in each traffic zone in the county. In addition, a land use atlas of the county was begun and completion is anticipated during FY79. (See Appendix 1)

# ELECTION COMMISSION VOTER REGISTRATION-

Subsequent to an order from the Federal Court for the Knox County Election Commission to register all voters within the ward or precinct in which they live, the Election Commission requested help from MPC in the form of maps, computer listings, alphabetical road and street listings, graphic aids, address ranges, and reproducible materials. The County Quarterly Court approved the request. During a time span of 6 weeks, the project required 12,300 manhours. It required the purchase of computer materials, maps, graphic aids, mag cards, and contract services. The combined efforts of mag card operators, draftsmen, computer entry personnel, programmers, and analysts, technicians, planners, supervisors, and administrative staff working overtime (12-hour shifts and weekends) resulted in the following materials and products which were given to the Election Commission and Knox County Computer Center for use in properly registering voters in Knox County:

- 1. A large County Precinct map, set of ward maps (59), and a set of precinct maps (38).
- 2. A set of alphabetical road and street listings with address ranges for each city ward.
- 3. A set of alphabetical road and street listings with address ranges for each county precinct.
- 4. A computer listing of 2 & 3 with programs to provide further results with less expenditure.

# Planning

POLICY

### POLICY PLAN-

### DESCRIPTION

A preliminary analysis of current policies as they affect physical development, fiscal management and operational procedures has been completed. Alternative policy directions for each of these functional areas have been developed. These policies, in conjunction with the Knoxville Policy Plan, are currently guiding the formulation of a "Development Concept" for Knoxville/ Knox County.

### STATUS-KNOX COUNTY

Initial Policy Plans for Knoxville and Knox County recommend a set of policies consistent with the goals and objectives of the General Plan. These policies should serve as a basis for the formal revision of the "1990 Plan," and the formulation of functional strategies to guide both public and private sector decision making in the areas of physical development, fiscal management and operational procedures.

### STATUS - KNOXVILLE

The Policy Plan for the City of Knoxville was completed in May, 1978. This plan presents general policies and a framework for a management system to coordinate comprehensive planning, capital budgeting, and city departmental "budgeting by objectives" activities. The plan is currently under review by city officials. (See Appendix 2)

# -CENTRAL STUDY COMMITTEE -

MPC staff assistance to the Central Study Committee was completed in August, 1977, upon issuance of the committee's <u>Summary of</u> <u>Findings and Recommendations</u>. CSC was responsible for evaluating existing local governmental structure, and recommending desirable changes to City Council and County Court.

# ORGANIZED SERVICES

### -TRANSPORTATION-

### TRANSPORTATION PLANNING WORK PROGRAM

The one-year Transportation Planning Work Program allocates \$155,000 in Federal, state, and local funds to participating planning agencies to maintain and update the Knoxville/Knox County Comprehensive Transportation Plan. The work program was completed in May, 1978.

### DOWNTOWN TRANSPORTATION TERMINAL FEASIBILITY STUDY

A scope of services was developed for the Downtown Transportation Terminal Plan. The purpose of the terminal study is to determine the feasibility, location, and use of a multi-modal facility that may potentially house Greyhound, Trailways, taxicab stands, airport limousine services, KTC bus transfer stations, and a major parking garage. The bulk of the work will be contracted to a private planning consultant during the summer of 1978. MPC staff will assist in the study.

### PROJECT REVIEW AND EVALUATION

A substantial amount of staff time was spent in review and evaluation of transportation projects during the past year. The I-40 improvement project, 17th Street extension, Forest Heights Bridge, I-640 East, and various intersection improvements were reviewed to determine their potential impact on the total street system and adjacent land uses.

### WALKER SPRINGS CONNECTOR STUDY

Technical planning assistance was provided to the Knox County Highway Commissioner on the development of the Walker Springs Connector. The major portion of design work involved access and internal circulation plans for a large commercial development at the Walker Springs/I-40 interchange. \$1,000,000 was programmed in the TIP for implementation of this project.

### CEDAR BLUFF STUDY

A traffic study of the volume trends and congestion problems along Cedar Bluff Road was completed during FY78. Short-range actions for the improvement of intersections and traffic signals were recommended.

- cont'd.----

### TRANSPORTATION cont'd.-

### HIGHWAY SYSTEM PLAN

Ten technical reports which document the planning process involved in the development of the Highway System Plan were completed during FY78. A summary report was also prepared.

### MARKETING STRATEGIES FOR FIXED ROUTE TRANSIT

A major transit planning study, "Marketing Strategies for Fixed Route Transit," was completed. This is intended to give specific direction to the Knoxville Transit Corporation on marketing programs to increase transit ridership. (See Appendix 3)

### ELDERLY AND HANDICAPPED TRANSPORTATION NEEDS STUDY

A major study to determine the transportation needs of elderly and handicapped citizens in Knox County is currently underway. The project will result in a series of recommendations concerning levels of service and special vehicle requirements necessary to meet the mobility desires of transportation-deprived individuals. The project is approximately 80% complete. (See Appendix 4)

### LONG RANGE TRANSIT CONCEPT

A "Long Range Transit Concept" was completed during FY78. The purpose of this study is to relate future development densities in Knox County to the feasibility of various modes of transit, including fixed-route bus, express bus, demand-responsive transit, personal rapid transit, light rail transit, and rapid rail transit. The study concludes that future development densities will support demand-responsive services, while fixed-route services may only be supported in the Central City.

### SHORT RANGE TRANSPORTATION STRATEGY

A short-range transportation strategy for making more efficient use of existing facilities and services was completed in the summer of 1977. It is currently being updated.

### TRANSPORTATION IMPROVEMENTS PROGRAM

The first draft of the Transportation Improvements Program (TIP) was completed in June, 1978, and official approval is expected during the summer of 1978. This five-year program of highway and transit projects includes all Federal, state, and locally funded priority projects for Knoxville and Knox County.

cont'd.-

# METROPOLITAN PLANNING COMMISSION .

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### -TRANSPORTATION cont'd.-

### LAND USE / TRANSPORTATION ANALYSIS

An inventory and analysis of MPC regulatory controls affecting street and highway design, access control, and related powers was completed in April, 1978. The purpose of the study is to clarify MPC powers and limitations regarding street and highway design.

### LAND USE INVENTORY

An inventory of land use types by traffic zone, to be used in computing travel activity, was completed in Summer, 1977.

### COMPREHENSIVE TRANSPORTATION PLAN SUMMARY

A comprehensive Transportation Plan brochure was printed for widespread distribution to acquaint the public with transportation plans.

### WATER QUALITY MANAGEMENT-

Following submission of a formal Addendum responding to comments made by the Environmental Protection Agency (EPA) and the State Department of Public Health, Division of Water Quality Control, the Tennessee Water Quality Control Board unanimously adopted the 208 Water Quality Management Plan, and recommended that the Governor certify it to the Environmental Protection Agency for approval. A formal public hearing was also conducted on the 208 Plan, and no adverse comments were received. MPC, City Council, and County Quarterly Court are scheduled to consider the Plan for approval in July, 1978. A draft work program for the Continuing Planning Process has been submitted to EPA and the Division of Water Quality Control. Revision and detailing of this draft is in process.

# RECREATION AND OPEN SPACE-

During FY78, MPC prepared and submitted a revised Bureau of Outdoor Recreation (BOR) grant application for a 35-acre park in West Knox County. Approval of this grant is expected in the early part of FY79. MPC also completed an update to the 1976 Recreation and Open Space Plans for the City and County. Based on new population estimates and forecasts, these plans provide guidance for the acquisition and development of park areas and facilities over the next fifteen years.

METROPOLITAN PLANNING COMMISSION -

### -HOUSING -

During the past year, MPC completed Housing Elements for Knoxville and Knox County. Published as a joint report, the Housing Elements present an inventory and analysis of housing conditions and trends, and set forth a coordinated strategy for meeting the community's housing goals. An Inter-agency Housing Committee (IHC) was established to coordinate strategy implementation and insure an ongoing process of strategy development. IHC is composed of directors of MPC, CAC, KCDC, the Office of Community Development at City Hall, and the city's Chief Building Official. Although IHC was established to meet the strategy-coordinating needs of the city, a similar, though less formal, review process is being established for Knox County. (See Appendix 5).

### COMMUNITY DEVELOPMENT-

MPC continued providing technical assistance during FY78 to the Knox County Community Development office concerning the Scottish Pike Neighborhood Revitalization Program. This assistance included preparation of grant applications, program plans, environmental reviews, and participation in the citizen participation program. MPC recently completed a grant application for \$3 million to be used for expanding the neighborhood revitalization program into the Vestal community. A preliminary decision on the grant is expected in mid-July from the Department of Housing and Urban Development (HUD). MPC and the city's Office of Community Development worked together during the 4th Quarter of FY78 to develop a process for programming Community Development and other resources within designated neighborhood revitalization areas. Plans are to begin using this process beginning July 1, 1978, to develop seven neighborhood programs.

# LAND DEVELOPMENT

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### SMALL AREA STUDIES -

### DESCRIPTION

Small Area Studies are designed to provide specific development guidance within a small geographical area for both the public and private sector. The completion and adoption of these studies will provide recommendations to MPC, City Council, and County Commission regarding public and private land development and improvements within the small area. (See Appendix 6)

### STATUS-KNOX COUNTY

The Doyle Small Area Plan was completed by MPC staff and adopted by the Metropolitan Planning Commission in April, 1978. The Cedar Bluff Small Area Plan was updated and adopted by MPC in February, 1978. Preliminary plan alternatives have been developed for the Halls and Powell small areas. Inventory and analysis steps in the small area study process began during the 4th Quarter of FY78 for John Sevier, Carter, Sunnyview, Beaver Creek, and Pelleaux Road small areas.

### STATUS - KNOXVILLE

Three Small Area Plans were completed by MPC staff and adopted by the Metropolitan Planning Commission during FY78: Mechanicsville/Lonsdale/Beaumont (MLB) Small Area Plan in April, 1978; Forest Heights Small Area Plan in May, 1978; and Fort Sanders Small Area Plan in May, 1978. A staff hearing for the St. Mary's Small Area Plan was held on June 20, 1978. The St. Mary's plan will be presented to the Planning Commission in August, 1978. A work outline has been prepared for the formal coordination of the small area study process with the City Department of Community Development neighborhood planning process for selected target areas. Six neighborhood plans will be developed by CD and MPC staff during FY79.

### ENERGY EXPO '82 IMPACT STUDY-

An Organizational Study for the Economic and Neighborhood Impacts of EXPO '82 was completed. This study recommends an organizational framework and strategy for the public and private sectors to join in addressing economic and neighborhood impacts of EXPO '82. Existing organizations were inventoried and evaluated. Recommendations were then developed for a comprehensive organizational framework and strategies for maximizing positive impacts of EXPO '82.

### **BUILDING PERMIT REPORT-**

A report on "Building Permit Activity in Knoxville and Knox County, 1973 - 1977" was completed in June, 1978. This report includes a brief analysis of the trends in building permit activity in Knoxville and Knox County from 1973 through 1977. A complete tabulation of building permit data by sector, census tract, and planning unit was the basis for the analysis. Additionally, comparisons were made with other growth-related data and previously analyzed building permit trends.

PROGRAMMING

### CAPITAL IMPROVEMENTS PROGRAM -

### KNOXVILLE

The 1978-1983 Capital Improvements Program for the City of Knoxville was prepared in conjunction with the Office of Management and Budget and all city departments and agencies. The CIP contains a Capital Budget for fiscal year 1978-79, a capital program for 1978-83, and general financial information for the city. Revision of the Capital Budget may be required if 1978-79 operating budget allocations are altered.

### KNOX COUNTY

A draft CIP was completed for Knox County. The program will be finalized after the operating budget for 1978-79 is adopted.

### UDAG APPLICATION-

At the request of the U.S. Department of Housing and Urban Development (HUD), more detailed employment projections resulting from EXPO '82 were prepared for inclusion in the Urban Development Action Grant (UDAG) application.

# COMMUNICATIONS

# PUBLIC PARTICIPATION-COMMUNITY EDUCATION-

PARTICIPATION IN THE PLANNING PROCESS

Great attention was given to involving the citizens of Knoxville and Knox County in the planning process during FY78. Over 125 community meetings were held in almost all areas of the city and county to gain input into the updating of the 1990 General Plan, and the formulation of Small Area Plans. A large number of public meetings concerning specific subjects, such as a transportation issue or 208, were also staffed by MPC planners. A variety of methods were employed to notify citizens of meetings, including postcards, posters, school flyers, newspaper announcements, and Public Service Announcements. Work was begun during FY78 on the development of a "Neighborhood Organizations Directory" to better insure the involvement of all interested citizens. Public officials were kept up to date on planning issues and meetings in each community through weekly "MPC Community Meetings Summaries," and calendars.

### PUBLIC INFORMATION - EDUCATION

Steps were taken during FY78 to create a closer working relationship with Knoxville/Knox County's news media, including weekly meeting announcements, press releases, and the provision of background material. A better utilization was made of the eight "community newspapers," as well as Knoxville's two major newspapers.

The use of informational tools to better educate the public about the planning process received emphasis during FY78. Work was begun on a general information brochure about MPC, and the use of exhibits/displays portraying the various elements of comprehensive planning at public meetings began during June, 1978.

### **CONSULTATION-**

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The MPC Staff serves in an advisory position on issues of community policies, land development, and code administration. This requires ongoing communication with elected officials, representatives of other city and county agencies, private development interests, and the general public. The consultation role is a significant one both in terms of staff time required and impact on plan implementation. One product of this work during the past year was an analysis of the steps needed to develop a strong partnership of downtown businessmen with local government.

# Appendices

# ANNUAL REPORT FY 1978

# APPENDIX 1

# POPULATION REPORT

Data in this report was taken from a variety of sources in order to present population data distributed geographically and serially. The report presents population from 1950 to 2000 for the political units, Knoxville and Knox County. Data for more specific geographic units begin with 1970 and end with a projection of the population in that area to 1980.

### Trends:

Knox County is currently going through a period of phenomenal population growth. Since the 1970 census was taken, an additional 47,000 people (net) now live in the city and the county. The rate of growth since 1970 totals 17.1%, or 2.0% per year. Most of this growth has taken place in the county (this term refers to the county outside the city): 86.1% of the growth between 1970 and 1978 was in the county, while 13.9% was in the city. The county has grown 40.1%, while the city has grown 3.8%. It is expected that these trends will continue for some time - most of Knox County's growth will take place outside the current city limits. It is expected that the rate of growth in Knox County (2.0%) will soon begin to decline, and that population growth will level off shortly after the turn of the century. The reasons for this decline in the rate of growth are: (1) the development that is now taking place in Knox County will spill over into other counties as a point of development saturation occurs in Knox County; (2) in order to maintain a constant rate of growth, larger and larger numbers of people must move in because the base population steadily becomes larger.

Population change is caused by variations in births, deaths, or migration. Although 1977's birth rate was high, the general pattern in the past few years has been that both the birth rate and the death rate have been on the decline. Most of the population increase in Knox County, however, is due to continuing in-migration of people from other communities. Recent trends at the national level indicate that population growth and movement since 1970 is related to the size of the metropolitan area (less than 1,000,000 people), is taking place in the suburbs, and is taking place in the South. Knox County conforms to all three of these conditions. Therefore, the community should be in a favorable position to grow rapidly from in-migration.

Knox County's housing stock has grown dramatically since 1970. There were 93,011 dwelling units in 1970 compared to 112,067 in 1978, a 20.5% increase. Since the population has grown less radidly (17.1%), other factors must be considered in assessing the trends in the housing stock. The major factor producing a smaller percentage increase in population is a trend of declining household size. Evidence from MPC's telephone survey in 1975 shows a decline in average household size from 3.01 in 1970, to 2.89 in 1975. Household size has been affected by a number of demographic trends, such as lower birth rates producing smaller families, more elderly people due to lower death rates and general aging of the population, older age at marriage and childbirth, higher divorce rates and more people remaining single. Another issue related to population increase is housing vacancy.

cont'd.

### POPULATION REPORT cont'd.

Recently, Knox County vacancy rates have been extremely low (approximately 2%). This is partly due to the recession in the construction business and unavailability of mortgage money for apartments from 1972 to 1975. The high demand for housing, producing such a low vacancy rate, could be due to (1) a high rate of in-migration into Knox County; (2) declining household size producing more separate households to house; (3) a combination of both.

Knox County as a whole is following a predictable pattern of growth. Soon Knox County will reach a point in time in which the rate of increase decreases. Although the number of new people in Knox County may still be fairly substantial, around the turn of the century the rate of change will probably stabilize. Densities, land values, accessibility, the forces of outlying centers, etc., will have reached a point that further development will take place in other counties. It is important to be aware, however, that there are a number of factors that could alter this prediction: transportation problems due to energy shortages or congestion, the spiraling costs of housing which may force people into higher density living arrangements, and return migration to small towns are all factors which must be monitored to determine what trends may be occurring.





# APPENDIX 2

### POLICY PLAN

The Policy Plans for Knoxville and Knox County represent a significant step toward the formal linkage of traditional comprehensive planning activities with the programming and budgeting procedures of local government. To make this link, the Policy Plans will contain three distinct outputs:

1. General (Process) Policies

General (or Process) Policies present the basic goals and policy direction for the community. These policies provide general guidance for city and county land development, departmental programming and budgeting decisions to be made in the coming year. General Policies are presented in Developmental, Operational and Fiscal categories.

### 2. Working Policies

Following the adoption of a general policy direction, Working Policies will be developed to include the "objectives" of each city and county operating department. Specific program and capital "actions" will be listed to implement objectives. Working Policies are presented in ten functional system categories.

### 3. Development Plans

The General and Working Policies will guide the annual revision of Fifteen, Five and One Year Comprehensive Development Plans:

- a. The <u>Fifteen Year Development Plan</u> will provide generalized land use, transportation and public facilities guidance for the community as it should appear in fifteen years.
- b. The <u>Five Year Development Plan</u> will provide detailed development guidance (at the level of small area plans) to include all capital projects scheduled in the Capital Improvements Program.
- c. The <u>One Year Development Plan</u> is a text addition to the Five Year Plan which includes zoning changes recommended during the coming year and capital projects to be recommended in the Capital Budget.

Figure 1 shows the major components of General and Working Policies. An example of Working Policies for Recreation and Open Space is attached to show the link from a general policy to a set of specific actions.

FIGURE I



POLICY PLAN COMPONENTS

# ANNUAL REPORT FY 1978

1.

### RECREATION AND CULTURE

Element: Recreation and Open Space

### General Policy/Goal

Provide and maintain A. public recreational facilities with close physical and functional relationships to the community.

Functional Policy/Objective (RA) Improve general management, (BOR) planning and information functions within the recre-

Maintain the existing recreational system, services and facilities.

ation department.

- Expand recreational programs in existing facilities according to the following (BOR) priorities:
  - -within densely populated areas where alternate services are not available.

-for the recreation-deprived (aged, low income, youth, etc.)

-for areas experiencing significant population or activity growth.

-for areas of stable, moderate income populations.

-for remaining areas.

- Develop or improve park and/or (BOR) recreational facilities on (CD) 4. (KCS) existing publicly owned undeveloped open lands accor-ding to the following prioritie
  - -To provide or improve neighborhood parks in deficient communi ties with large population concentrations.
  - -To provide functional open space links between existing parks and living or activity centers.
  - -To improve or provide parks and recreational facilities in remaini areas.

- Departmental Objective
- a. See overall management objec-tives under "General Government and Administration" Cla through Clg.
- b. Improve data sharing activities and planning coordination with the Metropolitan Planning Commission.
- a. Maintain recreation buildings, parks and bailfields.
- b. Continue regular recreation center programs.
- c. Continue Senior Citizen Center programs.
- d. Continue organized team sports and swimming programs.
- e. Maintain and operate Whittle Springs Golf Course.
- f. Improve methods to control vandalism in all parks and facilities.
  - a. Expand selected regular recreation center hours and programs.
  - Expand selected Senior b. Citizen Center programs.
  - c. Expand organized team sports and swimming programs and services. 111.
  - d. Provide special activities to compliment regular recreation activities.
  - a. Utilize Community Development Block Grant funds to improve existing recreational areas in deficient communities.

- Action Hire accountant; establish 10 new accounting system by December, 1978. 11. Establish performance standards i. Continuing
- Replace 25% of mowing equipment increase custodial staff from 9-14. 1. 11. 111. Groom parks twice per month.
  - 1. Continue operations
  - i. Continue operations
  - 1. Continue operations
  - Mow and maintain fairways and
- greens Replace 4 bridges by June, 1978 11.
- 1. Establish a two shift patrol
- Increase operating hours from 8 to 10 hours for 50% of centers. 1.
- Increase inservice training from 11. to 6 sessions.
- 111. Conduct kiln training at 6 centers
  - Conduct ceramics training at 6 1. centers
- 11. Increase participation by 10%.
- Increase league games by 25%. 1. Establish a tournament committee. Increase "learn to swim" programs 11. from 4 to 6 weeks.
- ív. Increase lifeguard training by 100%.
- 1. Begin a dance program of 40 total
- hours per week. Increase playgroung programs from 11. 3 to 6 playgrounds.
- Improve facilities at the follow-1. ing existing recreational areas: -Rule High tennis courts (1978-79) -South Young High tennis courts (1978-79) -Folsom Mini-Park (1978-79) -South Knoxville Optimist Park (1978-79) -Eastside YMCA (1977-79) -Oakland Community Center(1978-79) -Northwest Junior High tennis courts (1978-79) -Lonsdale Park and Recreation
  - Center (1978-79)

  - -Mary Vestal Park (1978-79) -Vestal Boy's Club Recreation Center and pool (1978-1980)

4

# APPENDIX 3

# TRANSIT MARKETING STUDY

### Objectives

This study had three major objectives: (1) To establish an inventory of potential transit marketing activities; (2) To develop a planning guide for marketing activities over the next five years; and, (3) To support various elements of the plan by developing marketing materials for use by the operating agency.

### Evaluation of Current Marketing Activities of KTC

The Knoxville Transit Corporation has performed some limited marketing activities with the resources available to them. Improvement is necessary in the development of user information aids, especially in the area of bus stop signs and printed materials. There has been little or no promotional activity. None of the marketing techniques used by KTC are high-cost projects, which explains the absence of sophisticated printed materials, signs, bus stops, or promotional campaigns.

### First Year Marketing Program Recommendations

The single, most critical need for marketing transit services in Knoxville is to eliminate the extreme difficulty the public encounters in obtaining information on transit services. Difficult-to-understand information materials and those which provide too little information must be improved or transit services will remain incomprehensible, and therefore inaccessible. Without easy-to-understand and easy-to-obtain transit information, the prospects for increasing bus patronage are extremely dim.

To provide some guidance for an initial marketing program, a table was developed which shows 16 marketing activities needed in the first year. Personnel costs and equipment/supplies costs were estimated for each activity. The total cost for a modest first year marketing program was estimated to be \$74,300.

### Marketing Program Development

Activities were conducted as part of this study to support first year marketing recommendations outlined in the marketing plan. The purpose of the various activities described by this chapter was to assist the Knoxville Transit Corporation in developing some marketing-related information and materials. The following activities were conducted to support recommendations in the plan:

cont d.

# TRANSIT MARKETING STUDY cont'd

1. A survey of marketing work in other cities was conducted.

- 2. New route and schedule brochures were designed and prototypes were printed.
- 3. Recommendations were made on needed revisions to KTC's system-wide map.
- 4. A prototype of a "How to Ride" brochure was developed.
- 5. A prototype of a "How to Read a Timetable" pamphlet was developed.
- 6. An inventory of bus stop locations and preliminary location recommendations were developed, along with design alternatives for bus stop signs.
- 7. Prototype materials for a door-to-door distribution campaign were developed.
- 8. A survey of non-users of transit who lived near KTC bus lines was conducted.
- 9. A comparison study of the various advertising methods and media was conducted.
- 10. A survey of user response to the new Kingston Pike-Sutherland Avenue service was conducted on board during that service.

# APPENDIX 4

### ELDERLY AND HANDICAPPED TRANSPORTATION NEEDS

### Objective

The purpose of this study is to provide a framework for increasing mobility options available to those persons whose choices have been traditionally limited due to physical or mental conditions in order to enable such persons to make more trips and to obtain a more normal lifestyle.

### Inventory of Current Transportation Services

Presently, elderly and handicapped citizens receive limited transportation services through the Knoxville Transit Corporation, taxi companies, and over 16 social service agencies who own or operate vans. However, these services meet the client needs in a very limited way. Public transit is limited in coverage and presents a physical barrier to many individuals. The cost of taxi service prevents most moderate- to low-income citizens from utilizing that service. The special-purpose vehicles used by social service agencies are limited in number, geographic coverage and are restricted to specific user groups.

### Transportation Needs Assessment

A self-identification survey was conducted throughout Knox County to determine current travel problems and needs of the elderly and handicapped citizens. Over 8000 survey forms were distributed and so far approximately 1000 individuals have responded to the survey. Results of the travel needs assessment will be available in early July, 1978.

### Elderly and Handicapped Transportation Service Recommendations

The specific transportation needs of the survey respondents are currently being matched with existing services to determine transportation deficiencies. Alternative forms of service have been investigated based on successes and failures in other cities. Recommendations will be made in operating, managing, and financing special transportation services to meet the elderly and handicapped citizens mobility needs.

# APPENDIX 5

### HOUSING

The Knoxville and Knox County Housing Elements were published in a joint report entitled "Housing: Knoxville/Knox County." It is the objective of the housing element to fully integrate housing planning into the comprehensive planning process, and to develop a strategy for meeting the community's housing goals. In addition, the housing element builds a data base upon which better public and private decisions concerning housing can be based. Although developed for individual implementation by each governmental body, Knoxville and Knox County's housing strategies do present a coordinated, compatible, and mutually supportive plan for meeting the community's housing goals.

The principal objectives of <u>Knoxville's</u> housing strategy are:

- 1. To increase the supply of housing, especially for persons of low and moderate income.
- To expand locational opportunities for all persons. Locational choice should not be restricted by race or ability to pay.
- 3. To reverse the pattern of outward migration, especially of homeowners and middle and upper income households.
- 4. To increase the city's ability to compete with the county for producer and consumer interest.
- 5. To conserve the city's existing housing stock.
- 6. To revitalize the city's older neighborhoods.
- 7. To increase the energy efficiency of housing.

The principal objectives of Knox County's housing strategy are:

- 1. To increase the supply of housing, especially for persons of low and moderate income.
- 2. To expand locational opportunities for all persons.
- 3. To achieve balanced, planned development through growth management practices.
- To establish zoning, subdivision, and other regulatory devices which result in quality development, but do not adversely affect the cost, type, and location of housing.
- 5. To conserve the county's existing housing stock.



# PUBLIC PARTICIPATION

PURPOSE

DATE

# DATEPURPOSEPLACE7/7/77MLB-SASRogers Memorial Baptist Church7/12/77South Knox - GPUStock Creek Baptist Church7/14/77MLB - SASWesley House7/19/77TEast Knox - GPUMascot Methodist Church7/26/77MLB - SASMaynard School7/26/77MLB - SASTennessee Ave. Baptist Church7/27/77Ft. Sanders - SASVillage Green Clubhouse8/4/77Doyle - SASDoyle Middle School8/4/77Doyle - SASWestview School8/11/77Robinson Road - GPUSkagston School8/16/77Northwest - GPUNew Bearden Jr. High School8/16/77Nobrison Road - GPUNorwood Elementary School8/18/77Mobinson Road - GPUNorwood Elementary School8/18/77Mostins - GPUNorwood Elementary School8/18/77Suburban Hills - GPUNorwood Elementary School8/22/77Inskip - GPUSequeyah Elementary School8/23/77Sequeyah - GPUSequeyah Elementary School8/23/77Sequeyah - GPUSequeyah Elementary School8/24/77Schanndale - GPUShannondale Elementary School8/24/77Sevier - GPUSutk Knox Elementary School8/24/77Vestal - GPUSutk Knox Elementary School8/24/77Sevier - GPUSutk Nox Elementary School8/24/77Sevier - GPUSarah Moore Green School8/24/77Lonsa Drive - GPUSarah Moore Green School8/23/77Sevier - GPUSarah Moore G

GPU: General plan update SH: Staff hearing SAS: Small area study PH: Public hearing

### PLACE

Rogers Memorial Baptist Church Whittle Springs Jr. High School

**APPENDIX 7** 

CD: Community Development Office

### PUBLIC PARTICIPATION cont'd.

DATE	PURPOSE
9/6/77 9/7/77 9/8/77 9/10/77 9/13/77 9/14/77 9/20/77 9/20/77 9/29/77 10/4/77 10/5/77	Burlington Morningside Mechanicsville Lake Forest Colonial Village Beaumont CBD St. Mary's CD/MPC Vestal CD/MPC Ft. Sanders CD/MPC Magnolia SAS CD/MPC Mtg. Campbell Station Road Area Community Meeting
10/6/77	Riverside Small Area CD/MPC Meeting
10/10/77	South Sector City Plan Update
10/11/77	Meeting Sutherland Small Area CD/MPC
10/11/77	Meeting 4th & Gill Small Area CD/MPC
10/13/77	Meeting Broadway Small Area CD/MPC
10/17/77	Meeting Central City Sector City
10/18/77	Plan Update Meeting Oakland Small Area CD/MPC
10/20/77	Meeting Richmond Hills Small Area
10/24/77	CD/MPC Meeting North Sector City Plan
10/25/77	Update Meeting Lonsdale Small Area CD/MPC
10/27/77	Meeting Burlington Small Area CD/
11/01/77	MPC Meeting Morningside Small Area
11/01/77	CD/MPC Meeting South Knox County Plan
11/03/77	Update Meeting East Knox County Plan Update
11/07/77	Meeting (Eighth District) South Knox County Plan Update
11/08/77	Meeting (Kimberlin Heights) St. Mary's Small Area
11/08/77	CD/MPC Meeting Colonial Village CD/MPC Maating
11/10/77	Meeting Fort Sanders Small Area Study Community Meeting

### PLACE

Fair Garden School Vine Jr. High School Maynard School Anderson Elementary School Mooreland Heights School Beaumont School City Hall Lincoln Park School Flenniken School Ft. Sanders Elementary Park Junior High School Farragut Primary School Sarah Moore Green School South-Young High School West High School Brownlow School Fulton High School Brownlow School Smithwood School West View School Central High School Lonsdale Elementary School Fairgarden Elementary School Vine Junior High School Doyle Middle School Skaggston School Kimberlin Heights Community Club. Lincoln Park School Mooreland Heights School Fort Sanders Elementary School

# PUBLIC PARTICIPATION cont'd.

DATE	PURPOSE
11/10/77	Mechanicsville Small Area CD/MPC Meeting
11/14/77	West Sector City Plan Update Meeting
11/15/77	Beaumont Small Area CD/MPC Meeting
11/15/77	Forest Heights Small Area Study Community Meeting
11/15/77	North Knox County Plan Update Meeting (Halls)
11/21/77	East Sector City Plan Update Meeting
11/22/77 11/22/77	CBD Small Area CD/MPC Mtg. Lake Forest Small Area CD/MPC Meeting
12/8/77	North Knox County Plan
12/8/77	Update Meeting (Powell) Cedar Bluff Small Area Study Community Mosting
1/9/78 1/19/78 1/24/78 1/31/78 1/31/78 2/2/78 2/2/78	Community Meeting Forest Heights - SAS Fort Sanders - SAS Cedar Bluff - SAS Doyle - SAS St. Mary's - SAS Northwest - GPU Strawberry Plains - GPU (East Knox County Sector Mtg.)
2/2/78 2/6/78 2/7/78 2/9/78 2/9/78 2/14/78 2/14/78 2/15/78 2/15/78 2/15/78 2/16/78 2/20/78 2/23/78 2/23/78 3/16/78 3/16/78 3/16/78 3/16/78 3/16/78 3/28/78 3/28/78 3/28/78	Cedar Bluff - SAS Forest Heights - SAS Halls - SAS South - GPU North - GPU Fort Sanders - SAS Doyle - SAS Central City - GPU East - GPU Powell - SAS St. Mary's - SAS Forest Heights - SAS Fort Sanders - SAS John Sevier - SAS Doyle - SAS Westland - SAS Fort Sanders - SAS Doyle - SAS West Hills - SAS West Hills - SAS Powell - SAS

### PLACE

Maynard School

Westside YMCA

Beaumont Elementary School

Bearden Elementary School

Halls High School

Austin-East High School

City Hall Anderson Elementary School

Powell High School

Ascension Lutheran Church

Bearden Elementary Fort Sanders Elementary Ascension Lutheran Church Doyle Middle School Lincoln Park School Northwest Junior High Thorngrove Community Center

Church of Good Samaritan Bearden Elementary Halls High School South-Young High School Central High School Fort Sanders Elementary Doyle Middle School Brownlow School Austin-East High School Powell High School Lincoln Park School Bearden Elementary Fort Sanders Elementary John Sevier Baptist Church Doyle Middle School Rocky Hill School Fort Sanders Elementary Doyle Middle School West Hills Elementary Carter High School Powell High School

# PUBLIC PARTICIPATION cont'd.

DATE	PURPOSE
4/4/78 4/20/78 4/20/78 4/25/78 4/25/78 4/27/78 4/27/78 4/27/78 5/4/78 5/4/78 5/9/78 6/20/78	Halls - SAS Forest Heights - SAS-SH MLB - SAS-SH John Sevier - SAS Forest Heights - SAS-PH Ft. Sanders - SAS-PH MLB - SAS-PH Doyle SAS - PH Scottish Pike/Vestal Halls - SAS Scottish Pike/Vestal Scottish Pike/Vestal St. Mary's - SAS

### PLACE

Halls High School Bearden Elementary Maynard School John Sevier Baptist Church Coliseum Ballroom Coliseum Ballroom Coliseum Ballroom Coliseum Ballroom Vestal Elementary Halls High School Ft. Hill Building Vestal Elementary Oakwood Methodist Church